



What's New in MoversSuite

MoversSuite Version 2026.17

RELEASE DATE: August 3, 2026

Release Summary

This is a list of new features, enhancement, and/or bug fixes in this release.

MoversSuite:

	Additional Data Available through VendorConnect API
	Atlas Documents Show Under Correct Order
	Branch Included in Account Profile Selector
	Updated Subject Line on Cleared Service Email
	Attach Equipment to Drivers
	Additional PPA Lift Van Labels Available
	Payment Description Field Expanded
	Generation 2 Accounting Systems Updates
	Generic Revenue Import no longer errors on Third Party Imports

Administration:

- Equipment Assignments added to the Dispatch tab in Personnel Setup.
- Interface mappings added to Authority Type Setup.
- Interface mappings added to Move Type Group Setup.
- Additional XML System Options available to interfaces
- Subject line of the "Clear Services" email updated within Email Options

Reporting:

- New Personnel Equipment view available through the BI Tool category of "Dispatch". This view details all equipment assignments made to drivers through the Dispatch tab in Personnel Setup.

Database Changes:

- Five new tables added.

Documentation Changes

This section notes new topics, deleted topics, or topic name changes affected within the Online Help with this release.

Article

Resources

[Release Requirements](#)

[Software Compatibility](#)

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How many updates?

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

Change Summary	This Release	All Releases YTD
New Product Features		6
Release Enhancements	7	53
Release Fixes	4	32
Schema Change (tables affected)	5	47
Admin Changes	3	11
Standard Reports Affected		

MoversSuite Updates

This section lists the features, enhancements, and/or fixes added to MoversSuite and MoversSuite integrations.

VendorConnect

Additional Data Available through VendorConnect API

Additional data is available through VendorConnect allowing you to exchange more information with external vendors that you connect with. These include the following (along with their associated setting within MoversSuite).

NOTE: When importing these fields, data in MoversSuite is not overwritten if already set on the order. Additionally, we only set the customer data on a newly added, imported order.

Authority

JSON: Authority

XML: ExternalAuthority

Links to Move Information > Authority.

Make these settings available to vendors by associating an External Code within the new Interface Item section within Authority Setup.

If no math is found, then a warning is issued to Third Party Application Error Management.

Customer and Customer Billing Address Code

JSON: DefaultCustomerNumber and DefaultAddressCode

Links to Billing Information > Customer and Customer Bill-To Address

You can now set basic customer information on an order added through an import. You can specify the DefaultCustomerNumber to match one of your supported customers. Additionally, you can indicate which billing address to use by including the DefaultAddressCode. This must match up to defined address code associated to the specified customer.

NOTE: The customer details are only available when importing and creating a new lead or order in MoversSuite. They are not available through an export.

If the customer or address code is not valid, then a warning is issued to Third Party Application Error Management. A warning is also issued if the customer on the order is already set and does not match that of the one being imported.

You can also define default customers and default customer address code by setting the following XML System Options on the XML System Setup record for the interface:

XML System Options

Name	Value
DefaultCustomerNumber	Set to the Customer Number you want to default for all newly added orders from this system, e.g., "ABLEMOVERS".
DefaultAddressCode	Set the Customer Address Code you want for all newly added orders for this system, e.g., "Billing".

Type of Move

JSON: MoveTypeGroup and MoveTypeGroupMoveType (as a backup)

XML: ExternalMoveTypeGroup

Links to Move Information > Type of Move.

The application was updated to reference an External Code through a new Interface Item section within Move Type Group Setup. On imports (JSON), the application checks for a unique Move Type record based group and branch associated to the Move Type. If there is no match, then the application attempts to locate the Move Type Setup record directly by referencing the MoveTypeGroupMoveType element, which attempts to map to the External Code of an Interface Item on the record for the branch.

If no match is found, then a warning is issued to Third Party Application Error Management.

Survey Date and Time

JSON/XML: Survey Date, SurveyStartTime, SurveyEndTime

Links to Agents > Survey Date, Survey Time, End Time.

There are no mappings needed to import these items, however, the format must be correct for it to update the order:

- Survey Date must be in "YYYY-MM-DD" format, e.g., "2026-07-04"
- Time entries must be in 24-hour time, such as "08:00" for 8:00 and "15:15" for 3:15 pm
- Time entries can accommodate seconds as well in the format of "08:00:20" for twenty seconds past 8:00 am
- Survey Start Time must be earlier or equal to the Survey End Time

Invalid date or time entries will be ignored (no warning issued).

JSON Sample

The following is a snippet of JSON code showing these new fields. All are under the "Order" element.

```
{
  "ConnectorIdentifier": "35032ECE-516B-4...",
  "Order": {
    "OrderNumber": {
      "VanLineID": "1237",
      "OrderSeg": "AB1237",
      "ExternalID": "60dd965538e..."
    },
    "Commodity": "HHG",
    "FirstName": "Bob",
    "LastName": "Roberts",
    "AllowEmptyOrderCreate": true,
    "CustomerNumber": "ABLEMOVERS",
```

```
    "CustomerAddressCode": "Billing",
    "SurveyDate": "2026-07-04",
    "SurveyStartTime": "13:05",
    "SurveyEndTime": "15:50",
    "MoveTypeGroup": "COD-INTER",
    "MoveTypeGroupMoveType": "COD-INTER-123",
    "Authority": "BobAuth",
  }
}
```

Summary of Changes:

- VendorConnect endpoints now include Authority, Customer, Customer Bill To Address Code, Move Type, and Survey Date and Times
- Customer and Customer Bill to Address Code are available only on import. All others data is available when importing and exporting.
- Setup entails additional mapping areas within Authority Setup, Move Type Group Setup, as well as addition XML System Options available (for customer defaults)

Refer to the *VendorConnect* article for more information.

Atlas Integration

Atlas Documents Show Under Correct Order

There was an issue where documents were coming down on the wrong Atlas order. We fixed this by always associating the documents with an order link to Atlas and then always checking for this connection when updating the documents that come down.

Account Profiles

Branch Included in Account Profile Selector

When selecting an Account Profile in MoversSuite, you can now view the branch that is associated with the Account linked to the profile.

Account Profile: Office & Industrial 

Contacts	Name	Account Number	National Account	Branch ID	General Notes
Name / Description	Office & Industrial	0262800001	Office Moves, LLC	1623	

<No data to display>



The Branch ID that is referenced from Account Setup. This account, in turn, is associated with a profile through Account Profile Setup.

You can see this change in the following locations in MoversSuite:

- Account Profile tab
- When creating a new Office & Industrial order.
- When creating a new lead or new Account Order through the New menu

Refer to these articles for additional information:

- Account Profile
- Account Profile Setup
- Account Setup

Local Dispatch

Updated Subject Line on Cleared Service Email

The email that goes out when a service is cleared through Local Dispatch has been updated by having the subject line of the email include more details on the service. This information includes the Order Number, Shipper Name, and either the count of the services or Service Date (if just one service is referenced for the email).

Here are some examples of the text to see for the subject line on cleared services:

- When there is just one service being cleared: "Cleared Services" followed by a dash, Order Number, dash, Shipper Name, dash and "DOS" followed by Service Date. Example: "Cleared Services - U12356-26 - John Smith - DOS 07-17-2026"
- When there are multiple services, the subject includes the count of services and no longer shows the date. Example: "Cleared Services - U12356-26 - John Smith - 4 service(s)"
- In all other cases, such as when there are multiple orders affected, it displays "Cleared Services" followed by dash and the count of orders. Example: "Cleared Services - 5 order(s)"

Refer to *Email Options* and *Email Options Templates* for more information.

Attach Equipment to Drivers

You can now assign equipment resources to Personnel Setup records. This is done through the Dispatch tab, which now features a new Equipment Assignment grid. From this grid, you can quickly add resources to drivers and access additional options through View Details.

^ Cheese, Bobby

General	Labor Type	Branch	Interface Mapping	User	Dispatch	Safety	Accounting	Advance	Web User	Mobile User	Documents
---------	------------	--------	-------------------	------	----------	--------	------------	---------	----------	-------------	-----------

Driver Type Company Driver	Driver Level 4
Driver Number 123456	Fuel ID
Fuel Pin Number	Line Haul Percentage 20
Van Number -none-	Sunday Available Hours 0
Monday Available Hours 8	Tuesday Available Hours 8
Wednesday Available Hours 8	Thursday Available Hours 8
Friday Available Hours 8	Saturday Available Hours 0
☐ Temp - Allow Overlapping Service Hours	Capacity Bucket -none-

+ Click here to add a new Equipment Assignment [View Details](#)

212 KENTUCKY TRAILER - (212)
14' Box Truck - (471)

Duplicate Delete Save Cancel

All equipment resources defined within Equipment Setup are available for assigning to drivers.

A new BI Tool view is available to report on these assignments. This view is *Personnel Equipment* and shows under the *Dispatch* category.

Changes made to this section show in Admin History.

Refer to the following articles for additional information:

- Personnel Setup
- BI Tool

Military and International Orders

Additional PPA Lift Van Labels Available

Two new Department of War (Dow) and Personal Property Activity (PPA) bookmarks are available for military moves. They are *Lift Van Labels PPA 2* and *Lift Van Labels PPA 3*. These are different versions of the recently added *Lift Van Labels PPA one*.

Sample Lift Van Labels PPA 2:

AAAA-20498029

ORIGIN BASE: DOVER AFB, DE
 DESTINATION BASE: DOVER AFB, DE
 LOAD DATE: 8/3/2026
 RDD: 216 (8/4/2026)
 SCAC: AAAA AAAA FORWARDING, INC.
 CONTENTS: Military Household Goods
 GROSS: 250
 NET: 225
 CUBE: 64
 BOX NUMBER: 1 OF 1
 CODE OF SERVICE: Code 1

AAAA-20498029

This bookmark displays the GBL Number at the top and bottom of the label and also includes a Julian alongside the anticipated delivery date.

Sample Lift Van Labels PPA 3:

GBL:

AAAA-20498029

LOAD: 8/3/2026
 RDD: 8/4/2026 (216)
 SSN: XXX-XX-4444
 TO: DOVER AFB, DE
 FROM: DOVER AFB, DE
 GROSS: 250
 TARE: 25
 NET: 225
 CUBE: 64
 Piece(s) 1 OF 1
 CODE: Code 1
 SCAC: AAAA AAAA FORWARDING, INC.

This bookmark includes the labeled GBL Number at the top along with the Julian date after the anticipated delivery date.

Either form can be generated from the Military/Government tab as well as from Shipment Information tab on an International order.

Refer to the following for additional information:

- Forms Designer
- International Bookmarks
- Military/Government
- Containers/Lift Van/Airbox Information

Payment Management

Payment Description Field Expanded

When importing items into Payment Management, specifically van line statements, the Payment Description field that shows on the Payment Application screen were not showing the entire description, which may include a general description followed by the service description. The Payment Description field has been expanded to now show the entire description, whether it is a van line statement or other payment batch.

Refer to the *Payment Application* article for related information

Generation 2 Accounting Systems Updates

The following items have been addressed:

- Fixed a “customer not on file” error on credit memos when generating transactions in a Gen 2 accounting system.
- When selecting a different customer in the Unapplied Amounts popover the application was not completing the customer sync which led to errors when generating. This has been fixed and now selecting a different customer, the application syncs all relative data.

Revenue Entry

Generic Revenue Import no longer errors on Third Party Imports

If you import third party items through the Generic Revenue Import process and the "Use Customer Reference column as Order Number" option is turned off, then you may have received data errors for missing or bad data. This issue has been fixed with this release.

Refer to the *Third Party Revenue Import* article for more information.

Administration

This section lists the features, enhancements, and/or fixes added to the Admin Tool.

The following changes were made affecting MoversSuite Administration:

- Equipment Assignments added to the Dispatch tab in Personnel Setup. These changes reflect in Admin History.
- Interface mappings added to Authority Type Setup.
- Interface mappings added to Move Type Group Setup.
- Additional XML System Options available to interfaces
- Subject line of the “Clear Services” email updated within Email Options

Refer to MoversSuite Updates for additional information on these changes.

Reporting

This section lists release changes affect output generated through MoversSuite.

The following changes were made affecting reporting:

- New Personnel Equipment view available through the BI Tool category of “Dispatch”. This view details all equipment assignments made to drivers through the Dispatch tab in Personnel Setup.

Refer to MoversSuite Updates for additional information on these changes.

Database Changes

The following table lists the latest changes made to the MoversSuite database.

Table Updated	Change Description
SysUserEquipment	New table storing the mappings created by associating Equipment Setup records to Personnel Setup records through the Equipment Assignments section on the Dispatch tab.
SysUserEquipmentView	New view that provides details on the mapping information stored within SysUserEquipment, which are the details set within the Equipment Assignments grid of the Dispatch tab within Personnel Setup.
VendorConnectXmlSystemDataTypeMap	New internally-referenced table storing the System Data Type Map records linked to specific VendorConnect process (or interface).
XmlAuthorityMap	New table storing the details of the Interfaces mapped to an Authority Type Setup record.
XmlMoveTypeGroupMap	New table storing the details of the Interfaces mapped to a Move Type Group Setup record.

Additional Resources:

[Tables Listing](#)

[Data Views Listing](#)

Refer to the *Schema Changes* article for a complete list of changes for each release.

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

Text Messaging – Users unsubscribed from conversations

If you are upgrading to this release and coming from a release prior 2024.23 (published on November 11, 2024) and you are using Text Messaging, then you will need to contact Support to ensure that your users remain subscribed to conversations that they are a party to. Support can reference case MOV-7757 for instructions. **Issue added at Version 2026.04**

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself: https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

MoversSuite may not scale properly on all HD screen configurations, but starting with the 2018 R15 release, many scaling issues have been addressed. (3705, 4114)

If you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.

System Requirements

To install and run MoversSuite, a workstation and network must meet certain requirements. The following sections detail the requirements for hardware and software on a client, server(s), and related devices.

Listed below is the minimum hardware and software infrastructure needed to operate MoversSuite and related applications at Version 2026.03.1. Additionally, high-speed internet access is needed to facilitate installs and to run Terminal Services for MoversSuite customer support.

Hardware Requirements

The following section lists the different hardware requirements for the client and server.

Client Machine

- 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor
- 1 GB RAM (32-bit) or 2 GB RAM (64-bit)
- 16 GB available hard disk space (32-bit) or 20 GB (64-bit)

Database Server

A dedicated database server for MoversSuite and Microsoft Dynamics GP is strongly recommended. These are minimum requirements. Requirements may be higher based on the number of users.

- Processor minimum 1 GHz (x86 processor) or 1.4 GHz (x64 processor); recommended 2 GHz or faster
- 8 GB RAM
- Separate disks for SQL database data, transaction log, and backup files. RAID with redundancy is recommended.
- 200 GB free disk space
- Tape backup device or better

Microsoft Dynamics GP requirements: 2018 (with Move Custom Code 18.0.1)



MoversSuite needs constant connection across all networks and a VPN may not be able to provide this. We cannot troubleshoot or fix issues related to using a VPN. Terminal servers are recommended instead.

Terminal Server

MoversSuite provides the following recommendations when running MoversSuite and/or Microsoft Dynamics GP through a terminal server.

MoversSuite requires Terminal Services when providing MoversSuite or Microsoft Dynamics GP over a WAN.

While no exact benchmark exists, the MoversSuite application is approximately 200 MB of RAM per open user session. The amount of memory needed per user session could increase depending on other applications running in conjunction with MoversSuite on the terminal server, such as Microsoft Dynamics GP, Microsoft Office, van line interfaces, QuickMove/TechMate, etc. **NOTE:** For specific information on scaling, please refer to related help topics for *Microsoft Windows Server* on the internet.



See the *Client* section under [Software Requirements](#) for terminal server software requirements.

Label Printer (Optional)

- Label printer capable of printing 1 inch high by 3.5-inch-wide labels

Dot Matrix Printer (Optional)

- Dot Matrix Standard
- Okidata 320 / 320 Turbo / 420 / 520 (using standard Okidata driver)

Software Requirements

The following section lists the different software requirements for the client and server as well as optional, collaborative software tools.

Client

- Member of Active Directory Domain
- Supported Operating Systems (32-bit or 64-bit):
 - Microsoft Windows Server 2022
 - Microsoft Windows Server 2019
 - Microsoft Windows Server 2016
 - Microsoft Windows Server 2014
 - Microsoft Windows 11
 - Microsoft Windows 10
- TLS 1.2 encryption protocol enabled browser to support electronic payments (refer to the [Browser Security Settings](#) for details.)
- Microsoft .NET Framework 4.8 or higher
- Adobe Acrobat Reader 6.0 or higher

OPTIONAL: Microsoft Office 2007, 2010, 2013* (Microsoft Word, Microsoft Excel and Microsoft Outlook) with the OLE Integration for Office Components installed. Microsoft Office 2013 is included as part of the Office 365 installation package.

Database Server

- Supported Operating Systems:
 - Microsoft Windows Server 2022
 - Microsoft Windows Server 2019
 - Microsoft Windows Server 2016
- Supported Database Servers:
 - Microsoft SQL Server 2019
 - Microsoft SQL Server 2016
 - Microsoft SQL Server 2014
- Microsoft .NET Framework 4.6.1 or higher
- PowerShell 3.0 or higher
- Microsoft Message Queueing Service

Microsoft Dynamics GP

If you are using [Microsoft Dynamics GP Custom Integration](#), then the following requirements are needed to support this version of MoversSuite:

- Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) (b)
- Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) (b)
- Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
- Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
- Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
- Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) (b)

Collaborative Tools

Optional:

- MoversSuite can provide automatic notification of events related to a move via email. [MoversSuite Email Service](#) is recommended.
- Microsoft Exchange 2003-2007 is required to access online calendars and scheduling functions that integrate with MoversSuite lead generation functions.

Supported Third Party Application Compatibility

- TechMate FirstMate Version 3.1.139

Browser Requirements for Applications

Browser Version Requirements for QuickBooks Online Connection Authorization

Due to security requirements, only Chromium-based embedded browsers such as Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported for QuickBooks Online Connection Authorization

screens. This is for the users who first turn on the QuickBooks feature or who have not used the feature in a long while. Refer to this blog for further details on changes made.

The Internet Explorer 11-based embedded browsers are not compatible for the authorization purpose.

Browser Security Requirements for Credit Card Payments

With recent changes to support TLS 1.2 encryption protocol enforced by the credit card and banking industries, your internet browser must support TSL 1.2 encryption to process Electronic and Online Payments. Refer to the Browser Security Settings topic for more information on this requirement on how to test your browser.

Windows Domain Authentication to log into MoversSuite

With the release of MoversSuite Version 2017 R08, you get the ability to open MoversSuite by using the credentials you enter when logging into your Windows environment. MoversSuite references the user identity associated to your Windows account to retrieve your MoversSuite login information. Then, when you launch MoversSuite or MoversSuite Administration, it opens without you having to enter your MoversSuite username and password.



If your company is not utilizing Windows Domain Authentication, then you will be unable to upgrade to version 2017 R08 or later. (8638)

Browser Requirements for MSWeb

MSWeb is currently being developed for Google Chrome, Microsoft Edge, and Firefox. It is highly recommended to use the latest update for any browser to ensure the latest security updates are in use. MSWeb may be deployable on other browsers but their use has not yet been tested.

Software Compatibility

The chart below lists the various integrated and supporting applications that are compatible with version 2021 R23 of MoversSuite.

Product
IBM MQ Client 9 ^(a)
Microsoft .NET Framework 4.6.1 or higher
Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) ^(b)
Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) ^(b)
Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) ^(b)
Microsoft Office 2013 ^(c)
Microsoft Office 2010
Microsoft SQL Server 2019 ^(d)
Microsoft SQL Server 2016 ^(d)
Microsoft SQL Server 2014 ^(d)
Microsoft Windows 11
Microsoft Windows 10
Microsoft Windows Server 2019
Microsoft Windows Server 2016

NOTES:

- (a)** Required for UniGroup Agents and Atlas Agents
- (b)** Microsoft GP 2018 18.0.5 and 2018 18.0.6 requires MoversSuite 2022 R25 or newer versions.
- (c)** Included as part of an Office 365 installation.
- (d)** The Microsoft SQL Server version in use must be compatible with the primary MoversSuite database (such as MoversSuite2) in use. See [Microsoft SQL Server Compatibility Check](#) for more details.

Additionally, most versions of the software listed below works with any version of MoversSuite software:

- TechMate International FirstMate