

# MoversSuite

by **EWS**

## What's New in MoversSuite

### MoversSuite Version 2026.14

RELEASE DATE: June 22, 2026

#### Known Issue

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##### Text Messaging – Users unsubscribed from conversations







If your company is upgrading to this release, are coming from a release prior 2024.23 (published on November 11, 2024), and are using Text Messaging, then contact Support to ensure that your users remain subscribed to conversations to which they are included. Support can reference case MOV-7757 for instructions.

#### Release Summary

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This is a list of new features, enhancement, and/or bug fixes in this release. Access more details by clicking “Learn More”.

##### MoversSuite:

-  **XLedger Integration:** AP Transactions from XLedger on Commission Statements include new Admin Setups (MOV-7765)
-  **XLedger Integration:** Commission Holds Handling is improved (MOV-7624)
-  **XLedger Integration:** Allows Commission Statements to have one or two periods generated - but not yet finalized - at a time (MOV-7818)
-  **SIRVA Integration:** Automatic Self-Haul Authorization from SIRVA QPD (MOV-7816)
-  Clearer error messages for Third-Party Integrations (MOV-7766)
-  Account Profile now uses the Correct Bill-To Address (MOV-7847)

#### Documentation Changes

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This section notes new topics, deleted topics, or topic name changes affected within the Online Help with this release.

Topic
<a href="#">SIRVA Automatic Self-Haul Authorization from SIRVA QPD</a>
<a href="#">XLedger Commission Holds Handling Update</a>

<a href="#">Xledger Two-Period Commission Statements</a>
<a href="#">AP Transactions from Xledger Commission Statements</a>
<a href="#">Vendor Class Setup</a>

## Resources

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[Release Requirements](#)  
[Software Compatibility](#)  
[Database Changes](#)  
[Known Issues](#)

## How many updates?

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The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

Change Summary	This Release	All Releases YTD
New Product Features	1	5
Release Enhancements	4	40
Release Fixes	1	26
Schema Change (tables affected)		42
Admin Changes	1	7
Standard Reports Affected		

# MoversSuite Updates

This section lists the features, enhancements, and/or fixes added to MoversSuite and MoversSuite integrations.

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## AP Transactions from XLedger Commission Statements

**What changed:** Commission statements now pull in relevant Accounts Payable transactions (like checks and non-MoversSuite payments) directly from XLedger for your drivers and salespersons. An admin screen has also been added so you can control which XLedger vendor classes are considered commissionable.

**Why this matters:** Previously, payments made outside of MoversSuite wouldn't automatically show up on commission statements, making balances harder to reconcile. Now, those transactions appear in the right place on each statement, giving you a complete and accurate picture of what's owed - without manual tracking.

These are the new features created to support this ability:

### New XLedger On-Demand Synchronization admin screen feature

There is a new third button on the XLedger On-Demand Synchronization admin screen with the caption "Pull Only Recent AP Transaction Data from XLedger". The purpose of this button is to allow the pulling of AP transactions from XLedger should there be any of the following problems:

- Transactions missed due to a sales/driver vendor not being assigned to a commissionable vendor class. This will be of great use when this feature is rolled out to existing users, as they will need to mark which vendor classes are commissionable. (This happens within the "New Setup Area: Vendor Class" which is detailed at the bottom of this section.
- Issues where the XLedger web hook was not running or in some state where it was not working (possibly on the XLedger side) and transactions got missed.

Clicking this "Pull Only Recent AP Transaction Data from XLedger" button will reveal a dialog that gives you these options:

Please select the earliest invoice date to pull.

- Supply an XLedger based invoice date. Items in XLedger that do not have an invoice date will not get pulled. You can't put an invoice on an XLedger check unless it has an invoice date. Keep those two facts in mind at all times.
- This date will be the furthest back it will pull. There are always a few transactions from 2025 that are always available in our database that can be pulled.

There are three choices that control which vendors to pull:

- Pull one specific vendor only. A quick find control allows you to specify the one commissionable vendor to pull.
- Pull one specific vendor class only. A combo-box control allows you to specify the one commissionable vendor class to pull.
- Pull all commissionable vendor classes.

Click the Ok button and the specified data will be queued up and pulled. You can monitor the progress of the request in the window.

### New XLedger Vendor Transaction admin screen

This screen shows XLedger vendor transactions that are not MoversSuite generated commissions or third-party items, which allows the user view one vendor's transactions at a time.

There are various options that control what data is presented and buttons to provide easy access to navigate between commissionable vendors. Functions include:

- User can see all vendor classes or one specific class. This class setting works with the First, Prev (abbreviation for "Previous), Next and Last buttons. It does not work with the Vendor quick find control.
- First, Next, Prev (abbreviation for "Previous) and Last buttons navigate between commissionable vendors as per the Class's selected value.
- Vendor Quick Find jumps directly to a commissionable vendor.
- Document Date range to control by XLedger invoice date as to what transactions are shown. The dates automatically default to showing approximately the past 30-45 days, depending upon the current date.

By default, items that have appeared on a statement (whether finalized or not) will not show. Check the "Show Settled Items?" checkbox and settled items will appear. Settled items are shown in a green shade.

Permanently hide those transactions that the user has already processed previously in some way and that they do not want to see on a future statement. Check the "Show Hidden Items?" checkbox to show items that are hidden. Hidden items are shaded red.

- To hide items, check the checkbox in the left most column of the grid for the items to hide and then press the "Hide Selected from Any Stmt" button. Or just click the "Hide All from Any Stmt" to hide all eligible items.
- To unhide items, check the checkbox in the left most column of the grid for any previously hidden items and then press the "Show Selected O Next Stmt" button. Or just click the "Show All on Next Stmt" to unhide all eligible hidden items. "On Next Stmt" means the next commission statement that includes the document date for the item, which might not be "the next" statement.

### New XLedger Option Checks Display and Handling

Use the "Summarize Checks?" option to control if you want to have summarized checks or the check details. This option is important as XLedger doesn't send MoversSuite one transaction per check for the check amount. XLedger, instead, sends one transaction per invoice or commission item paid by the check. MoversSuite now offers the Summarize Checks? option to set the default wants to show checks in a summarized state, a single line per check number. When you see checks on a commission statement, they will also be summarized.

To hide checks:

- You can't hide summarized checks. Instead, uncheck the "Summarize Checks?" checkbox and then you can pick and choose how much of the check to hide (or hold back for now). You can hide some or all of the check, depending upon your requirements and business rules.
- Unhiding works in a similar fashion.

As any of the options are changed, the grid refreshes to meet the current settings. Use the "refresh" button (it has the clockwise, circular arrow icon on it) to refresh at any time. Useful if you are waiting for recently input transactions in XLedger to appear here.

### Commission Statement Generation Update

The Vendor Class button now only shows Commissionable Vendor Classes. These are vendor class Setup records that have the "Is Commissionable" option set (See **New Setup Area: Vendor Class below.**)

The Commission Statement now includes any vendor AP transactions that are:

- Not hidden
- Have a Document Date on or prior to the Commission Statement End Date, and
- Have not appeared on a prior statement.

### New XLedger Vendor Transaction On-Hold Behavior

As vendor transactions are received in MoversSuite, they are put “ON HOLD” in XLedger. This includes both MoversSuite commissionable revenue and possible third-party transactions. When a Commission Statement is finalized, all “ON HOLD” items on that statement are updated to “READY FOR PAYMENT” status.

Note that any received check items will not be put “ON HOLD” in XLedger as checks are not put “ON HOLD” (only invoices from payments can be put “ON HOLD”).

### MoversSuite Administration: New Xledger Setup Area “Vendor Class”

Where? Admin Tool > Accounting & Financial > Vendor Class

This new screen can manage all of the XLedger Vendor Classes. Only Commissionable vendor classes have their AP transactions imported into MoversSuite; therefore, it is important that Classes that are commissionable have the “Is Commissionable” option set.

### XLedger Integration: Commission Holds Handling is improved

**What changed:** For customers using XLedger, Commissions and Advances are now put on hold in XLedger automatically when the transactions are generated in MoversSuite. Those transactions remain on hold in XLedger until a commission statement is finalized with those transaction on it. Third Party Items get put on hold in XLedger when they are generated in MoversSuite if they are marked as On Hold.

Note: Sales commissions can still be taken on or off hold in MoversSuite to gate which commissions are available to be included on a commission statement. Putting a sales commission on or off hold in MoversSuite does not affect its Hold status in XLedger.

Once a commission statement is created (before it is finalized), the user can go into Xledger and take the steps to build their AP payments and make sure they match the commission statement. Once the payment in Xledger matches the commission statement the payment will be made (check, eft, Advance) and the commission statement will be finalized.

**Why this matters:** This gives your team full control over for when “held” commissions flow into your accounting system, reducing the risk of premature or incorrect entries in XLedger.

### Xledger: Two-Period Commission Statements

**What changed:** For users on XLedger (GEN2 accounting), you can now generate two consecutive commission statement periods at the same time. For example, assume the current date is May 5. The next commission

statement end date is 4/30. Using this new feature, the user can choose to run one report that ends on 4/30 and one that ends on 5/31 (which could be the subsequent commission statement end date.)

This would do the following:

- Generate one report that would (like it does today) report all transactions up through 4/30 that have not yet been on a commission statement.
- Generate a second report that would report any transactions that are dated after 4/30 but are dated before 5/31. The Commission Statement Management grid would display this as two rows in the grid for this vendor class. This second report's beginning balance would be the ending balance from the first report.

Review, print, or email either report. The second report (through 5/31), because it is linked to the first report, cannot be deleted, cannot be finalized and cannot be re-queried, by itself (these are all done via the first report). The user can view the second report.

Finalizing the first report automatically unlinks the second, which then behaves like a normal standalone statement. Deleting or re-querying the first report applies to both.

**Why this matters:** This gives you the flexibility to look ahead at the next commission period while still reviewing the current one. It's especially useful for planning cash flow and catching any discrepancies before finalizing, all without losing the ability to adjust.

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### SIRVA Integration: Automatic Self-Haul Authorization from SIRVA QPD

**What changed:** When SIRVA's QPD system sends a shipment event indicating "Self Haul = Yes," MoversSuite now automatically sets that order's self-haul status to "Authorized" - no manual dispatcher action required. The authorization is stamped with the integration user and date. This is a one-way change: If QPD later sends "No," the authorization is preserved.

**Why this matters:** This eliminates a manual step for your dispatchers on SIRVA QPD orders. Self-haul authorization now happens instantly when QPD confirms it, keeping your orders in sync and reducing delays.

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### Clearer Error Messages for Third-Party Integrations

**What changed:** When a data import from a third-party system (via MoversConnect) encounters an error, the system now shows the full error description — not just a numeric code. For example, instead of just "Error Code: 2009," you'll now see "Error Code: 2009 -The commodity was not found, unable to add/update order."

**Why this matters:** This saves time when troubleshooting import issues. You and your support team can immediately understand what went wrong, especially for common data mapping problems, without having to look up error codes.

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### Account Profile Now Uses the Correct Bill-To Address

**What changed:** When setting an Account Profile on an order, the system previously always used the customer's default Bill-to address - even if a different bill-to address was specifically configured for that

Account Profile in the Admin Tool. This has been fixed. The system now uses the correct address type for each Account Profile and always pulls the current, up-to-date address from the customer record.

**Why this matters:** This prevents billing from going to the wrong address, which could cause delayed payments or customer confusion. Orders now reliably reflect the billing setup you've configured in admin.

## Database Changes

The following table lists the latest changes made to the MoversSuite database.

### NO SCHEMA CHANGES IN THIS RELEASE

The most current update is listing within the following:

[Tables Listing](#)

[Data Views Listing](#)

**RELATED TOPIC:**

[Schema Changes](#)

# Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

## Text Messaging – Users unsubscribed from conversations

If you are upgrading to this release and coming from a release prior 2024.23 (published on November 11, 2024) and you are using Text Messaging, then you will need to contact Support to ensure that your users remain subscribed to conversations that they are a party to. Support can reference case MOV-7757 for instructions. **Issue added at Version 2026.04**

## QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

## Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you please load and use themes developed for the current version of Windows that you are on.

**NOTE:** The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself: [https://www.youtube.com/watch?v=Q\\_8VopNXVhE](https://www.youtube.com/watch?v=Q_8VopNXVhE)

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

## Screen scaling not available with MoversSuite

MoversSuite may not scale properly on all HD screen configurations, but starting with the 2018 R15 release, many scaling issues have been addressed. (3705, 4114)

If you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.

# System Requirements

To install and run MoversSuite, a workstation and network must meet certain requirements. The following sections detail the requirements for hardware and software on a client, server(s), and related devices.

Listed below is the minimum hardware and software infrastructure needed to operate MoversSuite and related applications at Version 2026.03.1. Additionally, high-speed internet access is needed to facilitate installs and to run Terminal Services for MoversSuite customer support.

## Hardware Requirements

The following section lists the different hardware requirements for the client and server.

### Client Machine

- 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor
- 1 GB RAM (32-bit) or 2 GB RAM (64-bit)
- 16 GB available hard disk space (32-bit) or 20 GB (64-bit)

### Database Server

A dedicated database server for MoversSuite and Microsoft Dynamics GP is strongly recommended. These are minimum requirements. Requirements may be higher based on the number of users.

- Processor minimum 1 GHz (x86 processor) or 1.4 GHz (x64 processor); recommended 2 GHz or faster
- 8 GB RAM
- Separate disks for SQL database data, transaction log, and backup files. RAID with redundancy is recommended.
- 200 GB free disk space
- Tape backup device or better

### Microsoft Dynamics GP requirements: 2018 (with Move Custom Code 18.0.1)



MoversSuite needs constant connection across all networks and a VPN may not be able to provide this. We cannot troubleshoot or fix issues related to using a VPN. Terminal servers are recommended instead.

### Terminal Server

MoversSuite provides the following recommendations when running MoversSuite and/or Microsoft Dynamics GP through a terminal server.

MoversSuite requires Terminal Services when providing MoversSuite or Microsoft Dynamics GP over a WAN.

While no exact benchmark exists, the MoversSuite application is approximately 200 MB of RAM per open user session. The amount of memory needed per user session could increase depending on other applications running in conjunction with MoversSuite on the terminal server, such as Microsoft Dynamics GP, Microsoft Office, van line interfaces, QuickMove/TechMate, etc. **NOTE:** For specific information on scaling, please refer to related help topics for *Microsoft Windows Server* on the internet.



See the *Client* section under [Software Requirements](#) for terminal server software requirements.

### Label Printer (Optional)

- Label printer capable of printing 1 inch high by 3.5-inch-wide labels

### Dot Matrix Printer (Optional)

- Dot Matrix Standard
- Okidata 320 / 320 Turbo / 420 / 520 (using standard Okidata driver)

## Software Requirements

The following section lists the different software requirements for the client and server as well as optional, collaborative software tools.

### Client

- Member of Active Directory Domain
- Supported Operating Systems (32-bit or 64-bit):
  - Microsoft Windows Server 2022
  - Microsoft Windows Server 2019
  - Microsoft Windows Server 2016
  - Microsoft Windows Server 2014
  - Microsoft Windows 11
  - Microsoft Windows 10
- TLS 1.2 encryption protocol enabled browser to support electronic payments (refer to the [Browser Security Settings](#) for details.)
- Microsoft .NET Framework 4.8 or higher
- Adobe Acrobat Reader 6.0 or higher

**OPTIONAL:** Microsoft Office 2007, 2010, 2013\* (Microsoft Word, Microsoft Excel and Microsoft Outlook) with the OLE Integration for Office Components installed. Microsoft Office 2013 is included as part of the Office 365 installation package.

### Database Server

- Supported Operating Systems:
  - Microsoft Windows Server 2022
  - Microsoft Windows Server 2019
  - Microsoft Windows Server 2016
- Supported Database Servers:
  - Microsoft SQL Server 2019
  - Microsoft SQL Server 2016
  - Microsoft SQL Server 2014
- Microsoft .NET Framework 4.6.1 or higher
- PowerShell 3.0 or higher
- Microsoft Message Queueing Service

## Microsoft Dynamics GP

If you are using [Microsoft Dynamics GP Custom Integration](#), then the following requirements are needed to support this version of MoversSuite:

- Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) (b)
- Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) (b)
- Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
- Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
- Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
- Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) (b)

## Collaborative Tools

*Optional:*

- MoversSuite can provide automatic notification of events related to a move via email. [MoversSuite Email Service](#) is recommended.
- Microsoft Exchange 2003-2007 is required to access online calendars and scheduling functions that integrate with MoversSuite lead generation functions.

## Supported Third Party Application Compatibility

- TechMate FirstMate Version 3.1.139

## Browser Requirements for Applications

### Browser Version Requirements for QuickBooks Online Connection Authorization

Due to security requirements, only Chromium-based embedded browsers such as Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported for QuickBooks Online Connection Authorization

screens. This is for the users who first turn on the QuickBooks feature or who have not used the feature in a long while. Refer to this blog for further details on changes made.

The Internet Explorer 11-based embedded browsers are not compatible for the authorization purpose.

### **Browser Security Requirements for Credit Card Payments**

With recent changes to support TLS 1.2 encryption protocol enforced by the credit card and banking industries, your internet browser must support TSL 1.2 encryption to process Electronic and Online Payments. Refer to the Browser Security Settings topic for more information on this requirement on how to test your browser.

### **Windows Domain Authentication to log into MoversSuite**

With the release of MoversSuite Version 2017 R08, you get the ability to open MoversSuite by using the credentials you enter when logging into your Windows environment. MoversSuite references the user identity associated to your Windows account to retrieve your MoversSuite login information. Then, when you launch MoversSuite or MoversSuite Administration, it opens without you having to enter your MoversSuite username and password.



If your company is not utilizing Windows Domain Authentication, then you will be unable to upgrade to version 2017 R08 or later. (8638)

### **Browser Requirements for MSWeb**

MSWeb is currently being developed for Google Chrome, Microsoft Edge, and Firefox. It is highly recommended to use the latest update for any browser to ensure the latest security updates are in use. MSWeb may be deployable on other browsers but their use has not yet been tested.

## Software Compatibility

The chart below lists the various integrated and supporting applications that are compatible with version 2021 R23 of MoversSuite.

Product
IBM MQ Client 9 <sup>(a)</sup>
Microsoft .NET Framework 4.6.1 or higher
Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) <sup>(b)</sup>
Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) <sup>(b)</sup>
Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) <sup>(b)</sup>
Microsoft Office 2013 <sup>(c)</sup>
Microsoft Office 2010
Microsoft SQL Server 2019 <sup>(d)</sup>
Microsoft SQL Server 2016 <sup>(d)</sup>
Microsoft SQL Server 2014 <sup>(d)</sup>
Microsoft Windows 11
Microsoft Windows 10
Microsoft Windows Server 2019
Microsoft Windows Server 2016

### NOTES:

- (a)** Required for UniGroup Agents and Atlas Agents
- (b)** Microsoft GP 2018 18.0.5 and 2018 18.0.6 requires MoversSuite 2022 R25 or newer versions.
- (c)** Included as part of an Office 365 installation.
- (d)** The Microsoft SQL Server version in use must be compatible with the primary MoversSuite database (such as MoversSuite2) in use. See [Microsoft SQL Server Compatibility Check](#) for more details.

Additionally, most versions of the software listed below works with any version of MoversSuite software:

- TechMate International FirstMate