

MoversSuite

by **EWS**

What's New in MoversSuite

MoversSuite Version 2026.12

RELEASE DATE: May 19, 2026

Known Issue

Text Messaging – Users unsubscribed from conversations

If your company is upgrading to this release, are coming from a release prior 2024.23 (published on November 11, 2024), and are using Text Messaging, then contact Support to ensure that your users remain subscribed to conversations to which they are included. Support can reference case MOV-7757 for instructions.

Release Summary

This is a list of new features, enhancement ,and/or bug fixes in this release. Access more details by clicking “Learn More”.

MoversSuite

Feature: Wex Integration is now available

Enhancement: 32 Forms Designer bookmarks added

Fix: Third Party Items import correctly through the Generic Revenue Import

Fix: XLedger Item Code Mapping (affects XLedger only)

Fix: Last Payment Date displays correctly in AR Credit & Collections (affects XLedger only)

Fix: Commission Statements no longer error when no order attached (affects XLedger only)

Resources

[Release Requirements](#)

[Software Compatibility](#)

[Database Changes](#)

[Known Issues](#)

Documentation Changes

This section notes new topics, deleted topics, or topic name changes affected within the Online Help with this release.

New Topics
Wex Integration
Wex Integration Overview
Wex Integration FAQs
Wex Integration Setup
Wex Integration Terminology

How many updates?

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

Change Summary	This Release	All Releases YTD
New Product Features		
Release Enhancements	4	24
Release Fixes		18
Schema Change (tables affected)		34
Admin Changes		6
Standard Reports Affected		

MoversSuite Updates

This section lists the features, enhancements, and/or fixes added to MoversSuite and MoversSuite integrations.

Feature: Wex Integration is now available

Your company can now integrate with [Wex](#) through MoversSuite. This integration allows you to transmit driver advances created within Local Dispatch or Long Distance Dispatch through Wex (to apply to EFS cards, fuel cards, direct bank deposits, etc.).

Refer to the [Wex Integration](#) topic for more information on setting up and using this feature.

Enhancement: 32 Forms Designer bookmarks added

The following bookmarks were added to [Forms Designer](#) (arranged by category).

New Order Information Category Bookmarks

Bookmark	Field Location in MoversSuite
Branch Image URL	Branch Setup > Image URL (for the branch of the order)
GBL Number (no GBLOC)*	Military/Government > GBL Number
Lift Van Labels (PPA)**	International Orders > Container/Lift Van/Airbox Information > Lift Vans
Shipment Type	Move Information > Shipment Type
Service Type	Move Information > Service Type
Packing Type	Move Information > Packing Type

*GBL Number (no GBLOC)

This bookmark displays the GBL Number after removing any leading characters up to a dash. For example, if the GBL Number on the order is “AGAP-12345678”, then the output of the rendered bookmark is “12345678”. This bookmark was added for compliance with the Department of War (DoW) Personal Property Activity (PPA) policy.

**Lift Van Labels (PPA)

This produces the same output as the existing Lift Van Labels bookmark but GBL Number displays “XXXX-“ for the first four characters and the first name is removed from the “FOR:” reference. This bookmark was added for compliance with the Department of War (DoW) Personal Property Activity (PPA) policy.

New Invoicing Category Bookmarks

The following bookmarks were added to allow you to pull the customer details set on invoice through the Send Invoice to settings within the [New Complete Invoice/New Supplemental Invoice](#) screens.

IMPORTANT: If your existing Forms Designer invoice documents reference “Customer Bill To” bookmarks associated with the *Order Information* category, then note that this only pulls the customer set on the order, which can be different from that associated with an invoice. Please update these bookmarks to reference the following.

Bookmark	Field Location in MoversSuite
Invoice Billing Customer AddressLine1	New Complete Invoice or New Supplemental Invoice > Send Invoice To > Billing Information (Select Customer dialog)
Invoice Billing Customer AddressLine2	
Invoice Billing Customer AddressLine3	
Invoice Billing Customer City	
Invoice Billing Customer Complete Address	
Invoice Billing Customer Contact	
Invoice Billing Customer Country Name	
Invoice Billing Customer Name	
Invoice Billing Customer Number	
Invoice Billing Customer Postal Code	
Invoice Billing Customer State	

New Local Services Category Bookmarks

The following bookmarks show under the Local Services category, however, they can be referenced on Work Ticket documents.

Bookmark	Field Location in MoversSuite
Equipment Request Total	Add/Edit Local Service > Equipment Request (total of all entered items)
Equipment Request Table	Add/Edit Local Service > Equipment Request (produces a table of all entered items – the table includes Equipment Type and Requested Quantity columns)
Labor Request Total	Add/Edit Local Service > Labor Request (total of all entered items)
Labor Request Table	Add/Edit Local Service > Labor Request > Role (produces a table of all entered items – the table includes Role and Requested Quantity columns)

New Work Tickets Category Bookmarks

The following bookmarks reference the Branch associated with a Local Service.

IMPORTANT: If your existing Forms Designer invoice documents reference “Branch” bookmarks associated with the *Order Information* category, then note that this only pulls the branch set on the order, which can be different from that associated with a Local Service. Please update these bookmarks to reference the following.

Bookmark	Field Location in MoversSuite
Branch Address	Add/Edit Local Service > Branch (with the specific referenced from Branch Setup)
Branch Address Complete	
Branch City	
Branch City, State, and Postal Code	
Branch DOT	
Branch Fax	
Branch Name	
Branch Phone	
Branch Postal Code	
Branch State	
Branch Title	

Fix: Third Party Items import correctly through the Generic Revenue Import

Users importing third-party items into [Revenue Entry](#) through the [Generic Revenue Import](#) received the following error during the transaction creation step:

Error creating third party item: Value cannot be null. Parameter name: source.

This issue has been resolved. Note that the standard revenue import was not affected.

Fix: XLedger Item Code Mapping (affects XLedger only)

Updates were needed for the Item Code Mapping tool specific to customers on the XLedger accounting system to support multiple expense accounts for commissions.

Fix: Last Payment Date displays correctly in AR Credit & Collections (affects XLedger only)

Customers with the XLedger accounting system noticed that the Last Payment Date that shows on some receipts and items within the **AR Credit & Collections** module, specifically within the **Customer Information** section, was not correct. This date has been fixed with this release.

Fix: Commission Statements no longer error when no order attached (affects XLedger only)

Customers with the XLedger accounting system received the following error when attempting to create a statement that included one or more records that are not associated to an order.

Error building the statement.

Cannot insert the value NULL into column 'OrderNumber', table ...column does not allow nulls. INSERT fails.

This issue has been fixed.

MSWeb Updates

This section lists the features, enhancements, and/or fixes made to MSWeb.

NO CHANGES WITHIN THIS RELEASE

MoversSuite Administration Updates

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

Item Code Mapping

This tool with Item Code setup was updated to support multiple commission expense accounts. This change only affects the Item Code Mapping tool in use for customers on the XLedger accounting system.

Database Changes

The following table lists the latest changes made to the MoversSuite database.

NO CHANGES WITHIN THIS RELEASE

The most current update is listing within the following:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

Text Messaging – Users unsubscribed from conversations

If you are upgrading to this release and coming from a release prior 2024.23 (published on November 11, 2024) and you are using Text Messaging, then you will need to contact Support to ensure that your users remain subscribed to conversations that they are a party to. Support can reference case MOV-7757 for instructions. **Issue added at Version 2026.04**

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself: https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

MoversSuite may not scale properly on all HD screen configurations, but starting with the 2018 R15 release, many scaling issues have been addressed. (3705, 4114)

If you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.

System Requirements

To install and run MoversSuite, a workstation and network must meet certain requirements. The following sections detail the requirements for hardware and software on a client, server(s), and related devices.

Listed below is the minimum hardware and software infrastructure needed to operate MoversSuite and related applications at Version 2026.03.1. Additionally, high-speed internet access is needed to facilitate installs and to run Terminal Services for MoversSuite customer support.

Hardware Requirements

The following section lists the different hardware requirements for the client and server.

Client Machine

- 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor
- 1 GB RAM (32-bit) or 2 GB RAM (64-bit)
- 16 GB available hard disk space (32-bit) or 20 GB (64-bit)

Database Server

A dedicated database server for MoversSuite and Microsoft Dynamics GP is strongly recommended. These are minimum requirements. Requirements may be higher based on the number of users.

- Processor minimum 1 GHz (x86 processor) or 1.4 GHz (x64 processor); recommended 2 GHz or faster
- 8 GB RAM
- Separate disks for SQL database data, transaction log, and backup files. RAID with redundancy is recommended.
- 200 GB free disk space
- Tape backup device or better

Microsoft Dynamics GP requirements: 2018 (with Move Custom Code 18.0.1)



MoversSuite needs constant connection across all networks and a VPN may not be able to provide this. We cannot troubleshoot or fix issues related to using a VPN. Terminal servers are recommended instead.

Terminal Server

MoversSuite provides the following recommendations when running MoversSuite and/or Microsoft Dynamics GP through a terminal server.

MoversSuite requires Terminal Services when providing MoversSuite or Microsoft Dynamics GP over a WAN.

While no exact benchmark exists, the MoversSuite application is approximately 200 MB of RAM per open user session. The amount of memory needed per user session could increase depending on other applications running in conjunction with MoversSuite on the terminal server, such as Microsoft Dynamics GP, Microsoft Office, van line interfaces, QuickMove/TechMate, etc. **NOTE:** For specific information on scaling, please refer to related help topics for *Microsoft Windows Server* on the internet.



See the *Client* section under [Software Requirements](#) for terminal server software requirements.

Label Printer (Optional)

- Label printer capable of printing 1 inch high by 3.5-inch-wide labels

Dot Matrix Printer (Optional)

- Dot Matrix Standard
- Okidata 320 / 320 Turbo / 420 / 520 (using standard Okidata driver)

Software Requirements

The following section lists the different software requirements for the client and server as well as optional, collaborative software tools.

Client

- Member of Active Directory Domain
- Supported Operating Systems (32-bit or 64-bit):
 - Microsoft Windows Server 2022
 - Microsoft Windows Server 2019
 - Microsoft Windows Server 2016
 - Microsoft Windows Server 2014
 - Microsoft Windows 11
 - Microsoft Windows 10
- TLS 1.2 encryption protocol enabled browser to support electronic payments (refer to the [Browser Security Settings](#) for details.)
- Microsoft .NET Framework 4.8 or higher
- Adobe Acrobat Reader 6.0 or higher

OPTIONAL: Microsoft Office 2007, 2010, 2013* (Microsoft Word, Microsoft Excel and Microsoft Outlook) with the OLE Integration for Office Components installed. Microsoft Office 2013 is included as part of the Office 365 installation package.

Database Server

- Supported Operating Systems:
 - Microsoft Windows Server 2022
 - Microsoft Windows Server 2019
 - Microsoft Windows Server 2016
- Supported Database Servers:
 - Microsoft SQL Server 2019
 - Microsoft SQL Server 2016
 - Microsoft SQL Server 2014
- Microsoft .NET Framework 4.6.1 or higher
- PowerShell 3.0 or higher
- Microsoft Message Queueing Service

Microsoft Dynamics GP

If you are using [Microsoft Dynamics GP Custom Integration](#), then the following requirements are needed to support this version of MoversSuite:

- Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) (b)
- Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) (b)
- Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
- Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
- Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
- Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) (b)

Collaborative Tools

Optional:

- MoversSuite can provide automatic notification of events related to a move via email. [MoversSuite Email Service](#) is recommended.
- Microsoft Exchange 2003-2007 is required to access online calendars and scheduling functions that integrate with MoversSuite lead generation functions.

Supported Third Party Application Compatibility

- TechMate FirstMate Version 3.1.139

Browser Requirements for Applications

Browser Version Requirements for QuickBooks Online Connection Authorization

Due to security requirements, only Chromium-based embedded browsers such as Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported for QuickBooks Online Connection Authorization

screens. This is for the users who first turn on the QuickBooks feature or who have not used the feature in a long while. Refer to this blog for further details on changes made.

The Internet Explorer 11-based embedded browsers are not compatible for the authorization purpose.

Browser Security Requirements for Credit Card Payments

With recent changes to support TLS 1.2 encryption protocol enforced by the credit card and banking industries, your internet browser must support TSL 1.2 encryption to process Electronic and Online Payments. Refer to the Browser Security Settings topic for more information on this requirement on how to test your browser.

Windows Domain Authentication to log into MoversSuite

With the release of MoversSuite Version 2017 R08, you get the ability to open MoversSuite by using the credentials you enter when logging into your Windows environment. MoversSuite references the user identity associated to your Windows account to retrieve your MoversSuite login information. Then, when you launch MoversSuite or MoversSuite Administration, it opens without you having to enter your MoversSuite username and password.



If your company is not utilizing Windows Domain Authentication, then you will be unable to upgrade to version 2017 R08 or later. (8638)

Browser Requirements for MSWeb

MSWeb is currently being developed for Google Chrome, Microsoft Edge, and Firefox. It is highly recommended to use the latest update for any browser to ensure the latest security updates are in use. MSWeb may be deployable on other browsers but their use has not yet been tested.

Software Compatibility

The chart below lists the various integrated and supporting applications that are compatible with version 2021 R23 of MoversSuite.

Product
IBM MQ Client 9 ^(a)
Microsoft .NET Framework 4.6.1 or higher
Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) ^(b)
Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) ^(b)
Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) ^(b)
Microsoft Office 2013 ^(c)
Microsoft Office 2010
Microsoft SQL Server 2019 ^(d)
Microsoft SQL Server 2016 ^(d)
Microsoft SQL Server 2014 ^(d)
Microsoft Windows 11
Microsoft Windows 10
Microsoft Windows Server 2019
Microsoft Windows Server 2016

NOTES:

- (a)** Required for UniGroup Agents and Atlas Agents
- (b)** Microsoft GP 2018 18.0.5 and 2018 18.0.6 requires MoversSuite 2022 R25 or newer versions.
- (c)** Included as part of an Office 365 installation.
- (d)** The Microsoft SQL Server version in use must be compatible with the primary MoversSuite database (such as MoversSuite2) in use. See [Microsoft SQL Server Compatibility Check](#) for more details.

Additionally, most versions of the software listed below works with any version of MoversSuite software:

- TechMate International FirstMate