What's New in MoversSuite

MoversSuite Version 2026.04
RELEASE DATE: March 2, 2026

Known Issue

The following is a new issue which may affect your upgrade to this release:

Text Messaging – Users unsubscribed from conversations
If you are upgrading to this release, coming from a release prior 2024.23 (published on November 11, 2024), and you are using Text Messaging, then contact Support to ensure that your users remain subscribed to conversations to which they are included. Support can reference case MOV-7757 for instructions.

Release Summary

This is a list of new functionality, enhancement, and/or bug fixes in this release. Access expanded details (when included) by clicking "Learn More".

MoversSuite

MSCrew: This bug erroneously allowed iOS users to update their time Punch In/Punch Out.

Forms Designer: Newly added Containers List and Grid bookmarks caused errors.

Xledger: Recurring Billing Check report now works with Xledger.

Learn More

Resources:
Release Requirements
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Database Changes
Known Issues

Documentation Changes

This section notes new topics, deleted topics, or topic name changes affected within the Online Help with this release.

NO CHANGES IN THIS RELEASE

How many updates?

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

Change Summary	This Release	All Releases YTD
New Product Features		
Release Enhancements		14
Release Fixes	3	11
Schema Change (tables affected)		34
Admin Changes		3
Standard Reports Affected		

MoversSuite Updates

This section lists the features, enhancements, and/or fixes added to MoversSuite and MoversSuite integrations.

MSCrew: **This bug erroneously allowed iOS users to update their time Punch In/Punch Out**

The error occurred because the "Is Crew Time Locked" was not being applied. This setting is found within the Admin Tool > MoversConnect > MoversConnect > Mobile Api Setup tab.

Forms Designer: Newly added "Containers List" and "Grid" bookmarks caused error

When creating International forms and letters, the new Containers List and Containers Grid options could have caused:
- An "Error Loading The Letter" message if your system had many containers.
- The form to show containers from all orders, instead of just the open order.
- Container Density was also shown as a single digit (i.e. 4) instead of with two decimal places (i.e. 4.29).

These issues have been fixed:
- Container bookmarks now only show containers for the specific order you're working on.
- The error loading the letter no longer occurs due to large numbers of containers.
- Container Density values now display with two decimal places for clearer, more accurate information.

Xledger: Recurring Billing Check report now works with Xledger

Previously, system logic dictated that the Recurring Billing Check report treated any Item Code without "ICDetail" records as an error. Xledger, however, works differently as Item Codes are mapped <u>directly</u> to XGL accounts and, therefore, they do not have "ICDetail" records. Because of this, Xledger Item Codes were incorrectly flagged as errors in the "Item Code setup" section of the report.

With this update, the report now understands the Xledger setup:
- Xledger Item Codes that are correctly mapped to XGL will no longer be flagged just because they lack ICDetail records.
- If there is a real setup problem, the report will show a more specific reason, such as:
  - The Item Code is not mapped, or
  - The commodity/move type/authority type combination on the order does not belong to a valid XGL.

MSWeb Updates

This section lists the features, enhancements, and/or fixes made to MSWeb.

NO CHANGES WITHIN THIS RELEASE

MoversSuite Administration Updates

This section lists the improvements made within MoversSuite Administration - also known as the Admin Tool.

NO CHANGES WITHIN THIS RELEASE

Database Changes

The following table lists the latest changes made to the MoversSuite database.

NO TABLE CHANGES IN THIS RELEASE

MOVERSSUITE DATABASE SCHEMA RESOURCES:
Tables Listing
Documents Table Listing
Data Views Listing

RELATED TOPIC:
Schema Changes

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

Text Messaging – Users unsubscribed from conversations
If you are upgrading to this release and coming from a release prior 2024.23 (published on November 11, 2024) and you are using Text Messaging, then you will need to contact Support to ensure that your users remain subscribed to conversations that they are a party to. Support can reference case MOV-7757 for instructions. **Issue added at Version 2026.04**

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to this blog for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
https://support.microsoft.com/en-us/help/13768/desktop-themes-featured

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:
1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.

5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.

System Requirements

To install and run MoversSuite, a workstation and network must meet certain requirements. The following sections detail the requirements for hardware and software on a client, server(s), and related devices.

Listed below is the minimum hardware and software infrastructure needed to operate MoversSuite and related applications at Version 2026.03.1. Additionally, high-speed internet access is needed to facilitate installs and to run Terminal Services for MoversSuite customer support.

Hardware Requirements

The following section lists the different hardware requirements for the client and server.

Client Machine

- 1 GHz or faster 32-bit (x86) or 64-bit (x64) processor

- 1 GB RAM (32-bit) or 2 GB RAM (64-bit)

- 16 GB available hard disk space (32-bit) or 20 GB (64-bit)

Database Server

A dedicated database server for MoversSuite and Microsoft Dynamics GP is <u>strongly recommended.</u>
These are minimum requirements. Requirements may be higher based on the number of users.

- Processor minimum 1 GHz (x86 processor) or 1.4. GHz (x64 processor); recommended 2 GHz or faster
- 8 GB RAM
- Separate disks for SQL database data, transaction log, and backup files. RAID with redundancy is recommended.
- 200 GB free disk space
- Tape backup device or better

Microsoft Dynamics GP requirements: 2018 (with Move Custom Code 18.0.1)

MoversSuite needs constant connection across all networks and a VPN may not be able to provide this. We cannot troubleshoot or fix issues related to using a VPN. Terminal servers are recommended instead.

Terminal Server

MoversSuite provides the following recommendations when running MoversSuite and/or Microsoft Dynamics GP through a terminal server.

MoversSuite requires Terminal Services when providing MoversSuite or Microsoft Dynamics GP over a WAN.

While no exact benchmark exists, the MoversSuite application is approximately 200 MB of RAM per open user session. The amount of memory needed per user session could increase depending on other applications running in conjunction with MoversSuite on the terminal server, such as Microsoft Dynamics GP, Microsoft Office, van line interfaces, QuickMove/TechMate, etc. **NOTE:** For specific information on scaling, please refer to related help topics for *Microsoft Windows Server* on the internet.

> **See the *Client* section under Software Requirements for terminal server software requirements.**

Label Printer (Optional)

- Label printer capable of printing 1 inch high by 3.5-inch-wide labels

Dot Matrix Printer (Optional)

- Dot Matrix Standard
- Okidata 320 / 320 Turbo / 420 / 520 (using standard Okidata driver)

Software Requirements

The following section lists the different software requirements for the client and server as well as optional, collaborative software tools.

Client

- Member of Active Directory Domain
- Supported Operating Systems (32-bit or 64-bit):
    - Microsoft Windows Server 2022
    - Microsoft Windows Server 2019
    - Microsoft Windows Server 2016
    - Microsoft Windows Server 2014
    - Microsoft Windows 11
    - Microsoft Windows 10
- TLS 1.2 encryption protocol enabled browser to support electronic payments (refer to the Browser Security Settings for details.)
- Microsoft .NET Framework 4.8 or higher
- Adobe Acrobat Reader 6.0 or higher

OPTIONAL: Microsoft Office 2007, 2010, 2013* (Microsoft Word, Microsoft Excel and Microsoft Outlook) with the OLE Integration for Office Components installed. Microsoft Office 2013 is included as part of the Office 365 installation package.

Database Server

- Supported Operating Systems:
    - Microsoft Windows Server 2022
    - Microsoft Windows Server 2019
    - Microsoft Windows Server 2016
- Supported Database Servers:
    - Microsoft SQL Server 2019
    - Microsoft SQL Server 2016
    - Microsoft SQL Server 2014
- Microsoft .NET Framework 4.6.1 or higher
- PowerShell 3.0 or higher
- Microsoft Message Queueing Service

Microsoft Dynamics GP

If you are using Microsoft Dynamics GP Custom Integration, then the following requirements are needed to support this version of MoversSuite:

- Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) (b)
- Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) (b)
- Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
- Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
- Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
- Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) (b)

Collaborative Tools

Optional:

- MoversSuite can provide automatic notification of events related to a move via email. MoversSuite Email Service is recommended.

- Microsoft Exchange 2003-2007 is required to access online calendars and scheduling functions that integrate with MoversSuite lead generation functions.

Supported Third Party Application Compatibility

- TechMate FirstMate Version 3.1.139

Browser Requirements for Applications

Browser Version Requirements for QuickBooks Online Connection Authorization

Due to security requirements, only Chromium-based embedded browsers such as Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported for QuickBooks Online Connection Authorization screens. This is for the users who first turn on the QuickBooks feature or who have not used the feature in a long while. Refer to this blog for further details on changes made.

The Internet Explorer 11-based embedded browsers are not compatible for the authorization purpose.

Browser Security Requirements for Credit Card Payments

With recent changes to support TLS 1.2 encryption protocol enforced by the credit card and banking industries, your internet browser must support TSL 1.2 encryption to process Electronic and Online Payments. Refer to the Browser Security Settings topic for more information on this requirement on how to test your browser.

Windows Domain Authentication to log into MoversSuite

With the release of MoversSuite Version 2017 R08, you get the ability to open MoversSuite by using the credentials you enter when logging into your Windows environment. MoversSuite references the user identity associated to your Windows account to retrieve your MoversSuite login information. Then, when you launch MoversSuite or MoversSuite Administration, it opens without you having to enter your MoversSuite username and password.

> **If your company is not utilizing Windows Domain Authentication, then you will be unable to upgrade to version 2017 R08 or later. (8638)**

Browser Requirements for MSWeb

MSWeb is currently being developed for Google Chrome, Microsoft Edge, and Firefox. It is highly recommended to use the latest update for any browser to ensure the latest security updates are in use. MSWeb may be deployable on other browsers but their use has not yet been tested.

Software Compatibility

The chart below lists the various integrated and supporting applications that are compatible with version 2021 R23 of MoversSuite.

Product
IBM MQ Client 9 [a]
Microsoft .NET Framework 4.6.1 or higher
Microsoft Dynamics GP 2018 18.0.6 (with Move Custom Code 18.0.6) [b]
Microsoft Dynamics GP 2018 18.0.5 (with Move Custom Code 18.0.5) [b]
Microsoft Dynamics GP 2018 18.0.4 (with Move Custom Code 18.0.4)
Microsoft Dynamics GP 2018 18.0.3 (with Move Custom Code 18.0.3)
Microsoft Dynamics GP 2018 18.0.2 (with Move Custom Code 18.0.2)
Microsoft Dynamics GP 2018 (with Move Custom Code 18.0.1) [b]
Microsoft Office 2013 [c]
Microsoft Office 2010
Microsoft SQL Server 2019[d]
Microsoft SQL Server 2016[d]
Microsoft SQL Server 2014[d]
Microsoft Windows 11
Microsoft Windows 10
Microsoft Windows Server 2019
Microsoft Windows Server 2016

NOTES:
- **(a)** Required for UniGroup Agents and Atlas Agents
- **(b)** Microsoft GP 2018 18.0.5 and 2018 18.0.6 requires MoversSuite 2022 R25 or newer versions.
- **(c)** Included as part of an Office 365 installation.
- **(d)** The Microsoft SQL Server version in use must be compatible with the primary MoversSuite database (such as MoversSuite2) in use. See Microsoft SQL Server Compatibility Check for more details.

Additionally, most versions of the software listed below works with any version of MoversSuite software:

- TechMate International FirstMate