

# MoversSuite

by EWS

## MoversSuite Version 2024.08

RELEASE DATE: April 15, 2024

### Version 2024.08 Notices

#### New Format for Release Information

To better present the information on our numerous products, the release notes' have been reorganized into the following categories: MoversSuite, MoversSuite Administration, and MSWeb. Within those categories, the Features, Enhancements, and Bugs will be identified with these icons:



#### New Information Alert

Each release update now includes a new table called **New Videos**. Located on Version Summary, this table lists any new videos added to the Online Help within the release.

### Version 2024.07 Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	4
1	Release Enhancement	12
1	Release Fix	29
	Schema Change (tables affected)	2
	Admin Changes	7
	Standard Reports Affected	

## Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

## Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

## No Updates in the Following:

This section lists the areas/modules that do not have improvement(s) made in this release.

[Documentation Changes](#)

[New Videos](#)

[Version 2024.08 MoversSuite](#)

[Version 2024.08 MoversSuite Administration](#)

# Version 2024.08 MSWeb

This section lists the improvement(s) made to MSWeb.

## User Experience ENHANCEMENT

Numerous updates continue to be made to improve the form, function, and ease-of-use within MSWeb.

INTERNAL REFERENCE: MOV-7125

# Version 2024.08 MSO&I Sales

This section lists the improvements made within O&I Sales.

## Contact and Locations BUG

**Phone numbers were not displaying correctly when in edit mode.**

Although the complete phone number was properly displaying within MSO&I Sales > [Contacts and Locations](#), it was not showing the last four digits when that phone number was being edited. This has been resolved so editing a phone number works properly within [Add/Edit Order Contact](#).

The screenshot shows a web form titled "Add/Edit Order Contact" with a close button in the top right corner. The form contains several input fields: "Contact" (Biff Tanner), "Title" (Site Manager), "Company" (empty), "Email" (btanner@moving.com), "Phone Number" ((970) 392-0393), "Extension" (empty), "Mobile Number" ((209) 340-9284), and "Fax Number" (empty). Below these are fields for "Country Code" (1), "Area Code" (970), "Local Number" (392-), "State" (CO), and "Postal Code" (81581). There are "OK" and "Cancel" buttons below the phone number fields, and "Save" and "Cancel" buttons at the bottom right. A checkbox "Add to Account Profile" is checked. The "Local Number" field is highlighted with an orange border.

**INTERNAL REFERENCE:** MOV-7145

# Version 2024.08 Database Changes

The following table lists changes made to the MoversSuite database for this release.

**NO SCHEMA CHANGES IN THIS RELEASE**

## **MOVERSSUITE DATABASE SCHEMA RESOURCES:**

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

## **RELATED TOPIC:**

[Schema Changes](#)

# Version 2024.08 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

For all requirements, see:

- [System Requirements](#)
- [Hardware Requirements](#)
- [Software Requirements](#)

## Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

**NO RECENT CHANGES TO RELEASE REQUIREMENTS**

# Version 2024.08 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

## QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

## Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

**NOTE:** The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:  
[https://www.youtube.com/watch?v=Q\\_8VopNXVhE](https://www.youtube.com/watch?v=Q_8VopNXVhE)

Here is a link to additional information on Desktop Themes:  
<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

## Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.