

# Customer Town Hall 2022 Q1

March 17, 2022

**MoversSuite**  
by **EWS**

*MoversSuite***Warehouse**  
by **EWS**

*MoversSuite***O&ISales**  
by **EWS**

  
**TechMate**  
INTERNATIONAL

# The agenda...

- What's new...
- What's in progress...
- What's planned...
- What's on **YOUR** mind...

# What's new...

When we last met:

- Current Release was 2021 R23
- 2021 R26 was in Testing
- 2022 R01 was in Development

This meeting:

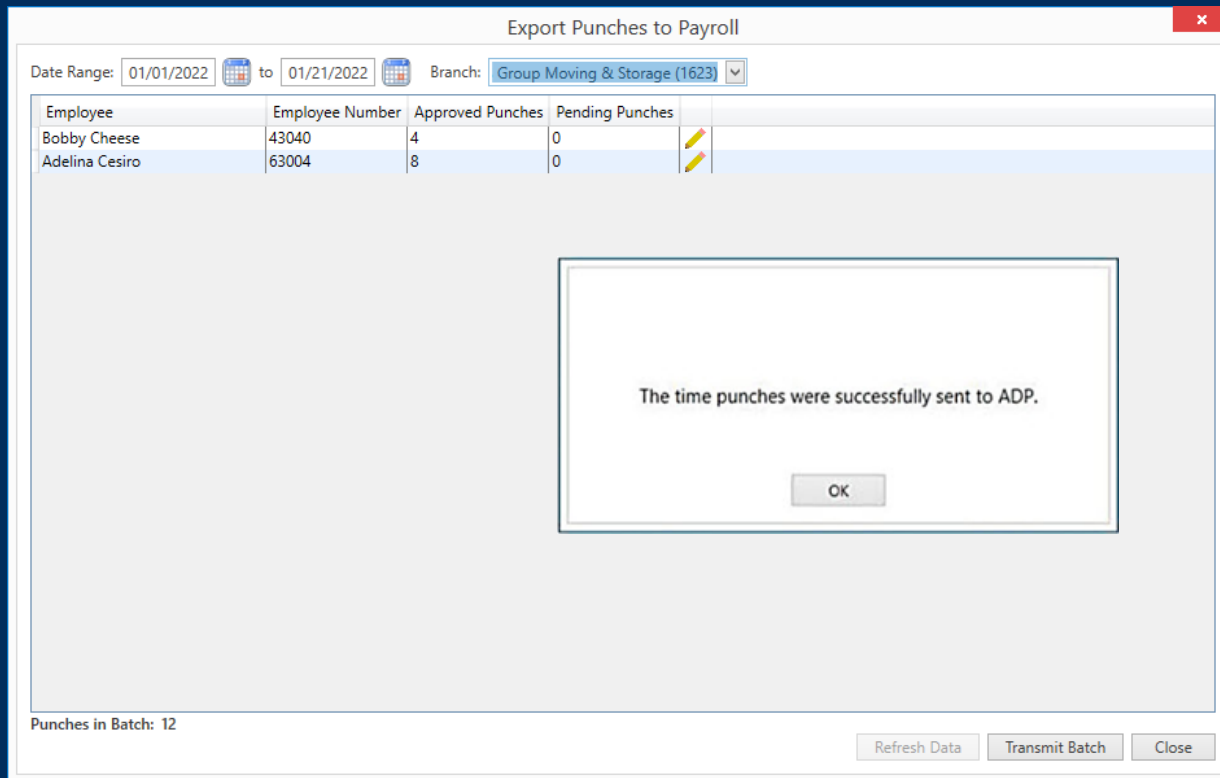
- Current Release is 2022 R05
- 2022 R06 is in Beta
- 2022 R07 is in Testing
- 2022 R08 is in Development

# What's new...RECAP

- Since our last meeting we have had 6 releases
- 5 Features & Enhancements
  - ✓ New functionality and improvements
- 3 Bugs
  - ✓ Fixes
- 8 Schema Change

# What's new...Highlights

- Integration with **ADP** (2022 R02)



# What's new...Highlights

- Security Improvements to Credit Card Processing (2022 R01)

The screenshot shows the 'CSI Pay' configuration window with the 'Online Payments' tab selected. The 'Merchant Name' is 'CSI Pay' and the 'Electronic Service' is 'Constellation Payments (CSI Pay)'. The 'Merchant Account Code' is '1724001' and the 'Payment Service Url' is 'https://secure-stage.csipay.com/gates/xurl'. The 'Order Note Type' is '-none-'. Under 'Transaction types that are permitted', three checkboxes are checked: 'Can Process Credit Cards', 'Can Process Bank Checking Accounts', and 'Can Process Bank Savings Accounts'. The 'Use MoversConnect For Authentication' checkbox is highlighted in yellow. The 'Merchant Credentials...' field is empty, and the 'Verify Electronic Merchant Credentials...' field is also empty. The 'Inactive' checkbox is unchecked. The 'This record was last modified on' field shows 'Monday, December 20, 2021 1:17:13 PM' and the 'By' field shows 'user'. At the bottom, there are buttons for 'Duplicate', 'Save', and 'Cancel'. A list of branch items is shown at the bottom, with 'EWS Group Moving & Storage' selected.

Merchant Name	Electronic Service
CSI Pay	Constellation Payments (CSI Pay)
Merchant Account Code	Payment Service Url
1724001	https://secure-stage.csipay.com/gates/xurl
Order Note Type	<input type="checkbox"/> Inactive
-none-	This record was last modified on
<input checked="" type="checkbox"/> Can Process Credit Cards	Monday, December 20, 2021 1:17:13 PM
<input checked="" type="checkbox"/> Can Process Bank Checking Accounts	By
<input checked="" type="checkbox"/> Can Process Bank Savings Accounts	user
<input checked="" type="checkbox"/> Use MoversConnect For Authentication	
Merchant Credentials...	Verify Electronic Merchant Credentials...
+ Click here to add a new Branch Item	Add All Remove All
EWS Group Moving & Storage	

# What's new...Highlights

- Cash Receipt Batch Information Sent to GP (2021 R26)
- Generic Revenue Import process can now safely accept long input file names (2022 R05)

# What's new...Highlights

## **MoversSuite Crew (MSCrew):**

(Version 2.9 iOS 10+ and Version 1.9 Android 6.0+)

- No changes implemented



# What's in progress...

**BETA**

## 2022 R06 (BETA)

- Last release with any Crystal Report logic in our code

# What's in progress...

**TEST**

## 2022 R07 (TEST)

- Improved email options associated to printing cash receipts
- Point to Point rating now accepts Canadian postal codes
- Actual dates are evaluated for the Load Date and Delivery Date basis.
- Book Date and Current Date are now available as Effective Date Basis options.

# What's in progress...

**DEV**

## 2022 R08 (DEV)

- Sales and other personnel are now being picked up on a UniGroup Registration Download

# What's in progress...

DEV

## MoversSuite Web (MSWeb)

- Formal release rollout delayed
- Latest version includes ability to add Local Services
- Working on exposing Document Management
- Planning out SMS and Email Services

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# What's planned...

- Additional Credit Card Payment Options
- Email Consolidation
- Expose Forms Designer to MSWeb
- SIRVA Statement Processing
- SIRVA Revenue Download

# What's new...

- Email notifications of new inbound and outbound transactions from customers
- Improvements for inbound/outbound transactions
- Auto fill of delivery info from customer on Outbound transaction

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# What's new...

- White Labeling – use your own logo
- Delivery date restrictions on customer Outbound requests
- Addition of WRR number to inbound transactions
- Pick Sheet Report

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# What's in progress...

- Create roles and set permissions – in testing
- Outbound – Pick Grid – in testing
- Additional Charges – ability to delete unbilled charges

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# What's planned...

- Anniversary Date Billing
- Valuation
- Hiding expired rates
- Inbound and Outbound Transaction Import

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# What's in progress...

- FirstMate
  - ✓ Auto Updates of application and tariffs
- Tariff Updates
  - ✓ New tariff import function
- LoadMate – Android version released
- SalesMate – updates to iOS



# What's new...

- Cloud Sync between mobile and PC
- Customized Order Summary by company
- More bookmarks for Order Summary

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Visit our websites for more information:

**MoversSuite**  
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[ewsgroup.com](http://ewsgroup.com)

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[mswhse.com](http://mswhse.com)

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Website coming soon...

  
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**What's on your mind?**

**Next Town Hall is scheduled for June 9<sup>th</sup>**