Customer Town Hall 2022 Fall

September 8, 2022

The agenda…

- What's new…

- What's in progress…

- What's planned…

- What's on **YOUR** mind…

MoversSuite
by EWS

What's new…

When we last met:

- Current Release was 2022 R05
- 2022 R06 was in Beta
- 2022 R07 was in Testing
- 2022 R08 was in Development

This meeting:

- Current Release is 2022 R18
- 2022 R19 is in Beta
- 2022 R20 is in Testing
- 2022 R21 is in Development

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What's new…RECAP

- 12 Releases

- 34 Features & Enhancements
  - ✓ New functionality and improvements

- 10 Bugs
  - ✓ Fixes

- 42 Schema Changes

- 6 Admin Changes

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What's new...Highlights

- SIRVA Agent Statement Import Added (2022 R11)

What's new…Highlights

- SIRVA Agent Statement Import Added (2022 R11) (continued)

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What's new…Highlights

- New email template for Cash Receipts (2022 R07)

What's new…Highlights

- New email template for Cash Receipts (2022 R07) (continued)
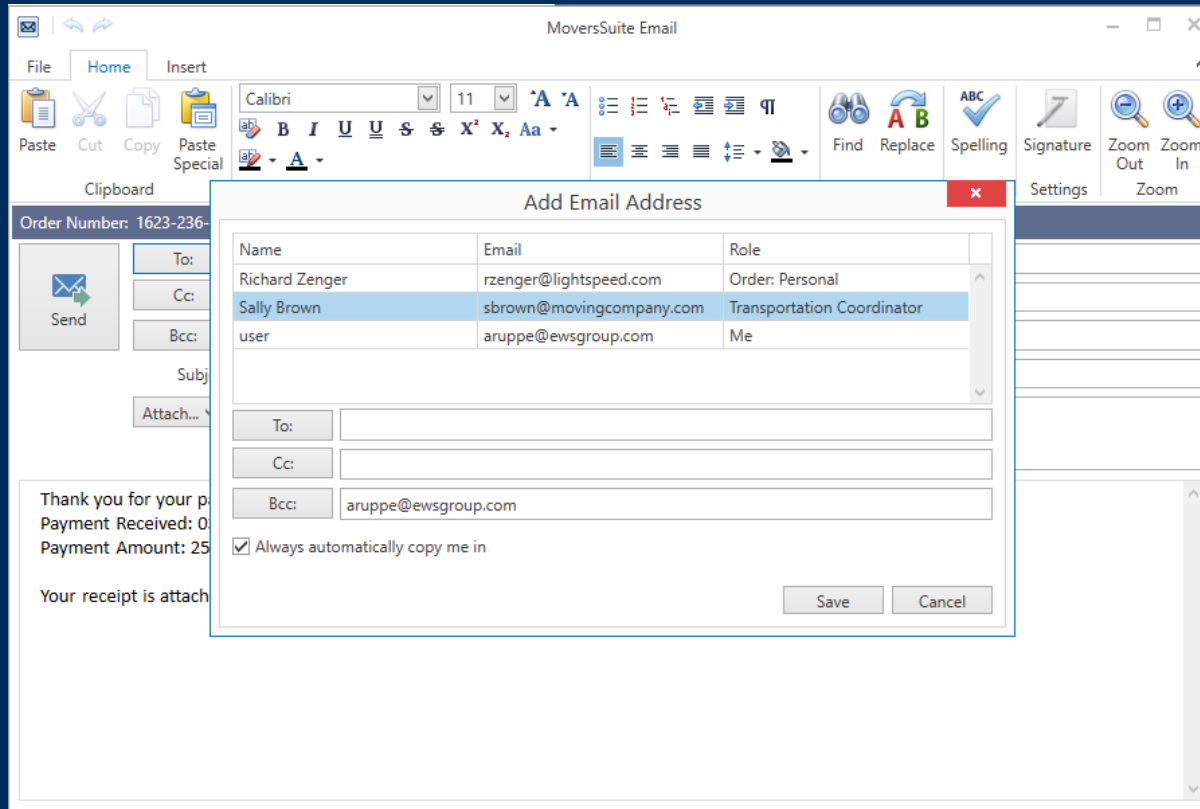
What's new…Highlights

- Customer locked down on printed receipts (2022 R07)

- On Rate Plans, the application evaluates actual load and delivery dates for Effective Date Basis and Point to Point rates can handle Canadian postal codes (2022 R07)

- Additional personnel download from UniGroup (AOM) (2022 R08)

- Downloaded notes include CR/LF (2022 R13)

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What's new…Highlights

- Over 50 fields tracked by Order History (2022 R09, R12)

- Vendor Find filters out Inactive and On-Hold records by default (2022 R13)

ID	City	State	Status	Hold
AV456871	Charlotte HII	MD	Inactive	On Hold
AV1334240	Aiken	SC	Active	
AV10079	Fayetteville	NC	Active	
AV592099	Charlotte	NC	Active	
AV123456	Parma Heights	OH	Active	

- MoversConnect improvements to speed up transaction processing (2022 R18)

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What's new…Highlights

MoversSuite Crew (MSCrew):

Version 2.10 iOS 10+ and Version 1.10 Android 6.0+

- Fixed issue with signed document not displaying

- Fixed issue with personnel still showing though they were removed from the service

- Fixed issue with adding a note

- Currently development underway to allow crew lead to manage documents offline (in the final phase)

MoversSuite by EWS

What's in progress…   BETA

2022 R19 (BETA)

- Company Revenue (posted and open) added to Revenue selector in Job Costing

- Four more BI Tool views updated

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What's in progress…   TEST

2022 R20 (TEST)

- Items no longer show in the Export Punches to Payroll screen after being submitted to processor

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What's in progress… DEV

2022 R21 (DEV)

- Cases not yet assigned to this release

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What's in progress...   DEV

MoversSuite Web (MSWeb)

- Can add and delete documents

- Can update document properties

- View and set documents visible to the MSCrew app

- Can filter Orders view based on Order Status

- Search by customer name in Quick Find

- Next phase include implement Billing Information, Account Profiles, Email, and Text Messaging

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What's planned…

- Remedy credit card payment integration

- Rollout email consolidation changes

- Expose Forms Designer to MSWeb

- SIRVA Revenue Download

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What's new…   48 warehouses running

- New Security options:

    - Create roles and set permissions

    - More granular security around invoicing and administration

- Outbound – Pick Grid

- Additional Charges – ability to delete unbilled charges

- Anniversary Date based Invoicing

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What's new…

- Capture Documents at the Customer level

- Only active rates show by default

- WRR number can now be required on Inbounds by Customer

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What's new…

- Report and Document Updates

  - Transaction report now shows weight based on items

  - Pick Ticket has been improved

  - Expected Quantity report now reports on Adjusted amounts

  - Notification Emails have been improved with more data and a more generic greeting

*MoversSuite***Warehouse**
by EWS

What's in progress…

- Coming in October

  - A new FLAT storage billing option

  - The ability to define three (3) recurring line items on the Invoice per Customer

  - A new Warehouse Receiving Report

  - A new option that allows you to associate customers to specific warehouses; this will result in users only seeing customers that they have access to via the warehouses assigned to them

MoversSuite**Warehouse**
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What's planned…

- Pending Transactions and Reserved Inventory

- Allow product to be moved from one warehouse to another

- Calculating Handling IN/OUT as a hourly charge

- Inbound and Outbound Transaction Import

*MoversSuite***Warehouse**
by EWS

What's in progress…

- FirstMate
  - Tariff Updates

- LoadMate

  - New version ready for BETA with updates to support Military Inventory

TechMate
INTERNATIONAL

What's new…   25 licensed users

- New Customer/Contact setup and admin in Testing

  - Locations

Visit our websites for more information:

MoversSuite by EWS — ewsgroup.com

MoversSuiteWarehouse by EWS — mswhse.com

MoversSuiteO&ISales by EWS — Website coming soon…

TechMate INTERNATIONAL — techmateintl.com

What's on your mind?

Next Town Hall is scheduled coming Spring of 2023