What's New in MoversSuite

MoversSuite Version 2025.17

RELEASE DATE: August 18, 2025

Notices

AlternateBillTo table is being removed

The AlternateBillTo table will be removed from the database schema in an upcoming release. This table stores information on what address types are available for each customer. This information will be pulled from the vCustomerInformation view.

Please check any custom reports and processes that you may have to see if they reference the AlternateBillTo table. If they do, then check future releases for more information on accessing similar data through the new view.

REFERENCE NUMBER: MOV-7341

Not sure what the color codes mean throughout these notes? See Color Code for Updates for details.

Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	6
2	Release Enhancement	18
1	Release Fix	26
2	Schema Change (tables affected)	108

1	Admin Changes	6
	Standard Reports Affected	-

Release Hyperlinks:

Printable Release Notes
System Requirements
Release Highlights

Other Hyperlinks:

Open the Online Support Page
Access our Product Feedback Site

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

Refund Cash Receipt	NEW!

Video Updates

This section features new videos available within our Training Center. The Training Center is a library for all the latest MoverSuite, MSWeb, MSO&ISales, MSCrew, and BI Tool videos.

NO NEW VIDEOS WITHIN THIS RELEASE

MoversSuite Updates

This section lists the features, enhancements, and/or fixes added to MoversSuite and MoversSuite integrations.

XML Exports

User Defined Fields have been added to XML Exports

MoversSuite now exports both the label for the field and the value for the field for all active User Defined Fields; therefore, this also means that Inactive fields do not export - even if a User Defined Field has a value on the exported order.

User Defined Fields are located within MoversSuite on the User Defined Fields tab and within MSWeb within MSWeb Move Location. User Defined Fields are organized into two sections: System Specific Fields and National Account Specific Fields. Each section has the following specifications and relevance to this update:

> **System Specific Fields:** These SystemSpecificFields are the labels and field values assigned within System Wide Options > User Defined Fields tab. The user defined labels on the System Wide Options screen are used, unless a field is overwritten based on the Move Type for the order being exported. The System Wide Options screen also controls whether or not a given User Defined Field is active. Only active fields are reported, even if there are Move Type overrides.

> **National Account Specific Fields:** The NationalAccountSpecificFields are the labels and field values for assigned within Account Setup > User Defined Fields tab. The same parameters detailed above in System Specific Fields apply to National Account Specific Fields. If System Defined fields are inactive then only the National Account Specific User Defined Fields are used.

> **INTERNAL REFERENCE:** MOV-7554

Electronic and Online Payments

Vendor update caused Card Type errors.

CSI Pay rolled out a change to their Pyxis gateway which was making Card Types list "Other" on Cash Receipts and when viewing Online Payments information: therefore, we made changes on the MoversSuite side to show the actual card type being processed, such as "Visa Credit." Without this change, the card type would continue to show "Other."

This change only applies to transactions occurring after you update to this release.

INTERNAL REFERENCE: MOV-7555

MoversSuite Administration Updates

This section lists the improvements made within MoversSuite Administration - also known as the Admin Tool.

Equipment Setup

"Sold/Disposed" is a new status within Equipment Setup.

Keep more accurate equipment records with the new status "Sold/Disposed" within Equipment Setup.

Figure 1: Sold/Disposed is the new status option within Equipment Setup.

To support this update, please note the following:

- BI Tool users may want to modify their reports to exclude this status type, if so desired, to fit the purpose and usefulness of their reports.
- Capacity Planning has been modified to exclude any equipment with the status of Sold/Disposed (just like any equipment with the status of Inactive is excluded.)
- The MSCrew app will exclude equipment which dispatches by quantity that have this new status (just like it already has been excluding the Inactive equipment status.)
- Of interest, the Equipment By Branch Report allows users to report on one status or all statuses. The status Sold/Disposed is available to this report.

INTERNAL REFERENCE: MOV-7552

MSWeb Updates

This section lists the features, enhancements, and/or fixes made to MSWeb.

NO MSWEB UPDATES IN THIS RELEASE

Database Changes

The following table lists the latest changes made to the MoversSuite database.

All changes are related to XLedger improvements and are related to yet-to-be functionality.

Table	Change
EqStatus	Added HideFromDispatchCenter as an internal flag to not show certain types as available to dispatch. These Equipment Setup types include "InActive" and "Sold/Disposed", the latter being newly added in this release. (MOV-7552)
XLedgerTransactionHeader	New table replacing XLedgerJournalHeader. This update is part of the larger ongoing Xledger project.

MOVERSSUITE DATABASE SCHEMA RESOURCES:
Tables Listing
Documents Table Listing
Data Views Listing

RELATED TOPIC:
Schema Changes

Release Requirements

For software compatibility for this version of MoversSuite, see Software Compatibility.

System Requirements, Hardware Requirements, and Software Requirements have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

For all requirements, see:
> System Requirements
> Hardware Requirements
> Software Requirements

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO CHANGES MADE TO THE RELEASE REQUIREMENTS IN THIS RELEASE

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to this blog for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

> **NOTE:** The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
> https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
https://support.microsoft.com/en-us/help/13768/desktop-themes-featured

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.