

MoversSuite

by **EWS**

What's New in MoversSuite

MoversSuite Version 2025.08

RELEASE DATE: April 14, 2025

Not sure what the color codes mean throughout these notes? See [Color Code for Updates](#) for details.

Notices

AlternateBillTo table is being removed

The AlternateBillTo table will be removed from the database schema in an upcoming release. This table stores information on what address types are available for each customer. This information will be pulled from the vCustomerInformation view.

Please check any custom reports and processes that you may have to see if they reference the AlternateBillTo table. If they do, then check future releases for more information on accessing similar data through the new view.

REFERENCE NUMBER: MOV-7341

Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	2
	Release Enhancement	9
2	Release Fix	14
10	Schema Change (tables affected)	95

	Admin Changes	3
	Standard Reports Affected	-

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

NO DOCUMENTATION CHANGES IN THIS RELEASE

Video Updates

This section features the new video available within the Online Help with this release. Find all the latest videos through our [Training Center](#).

NO NEW VIDEOS IN THIS RELEASE

MoversSuite Updates

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

Commission Statement Management

Schema issue caused incorrect times to be issued.

Dates in our schema expired and subsequently was not rendering the correct time (and in some cases the date). This affected a few dates, specifically the Finalized On date within the Commission Statement Management tool. This has been resolved and now the time (and Date) matches the time on your local server (MDT).

RELATED TOPICS:

[Commission Statement Management](#)

REFERENCE NUMBER: MOV-7478

BI Tool

Adding new users threw a permissions error

Users, even though they had the appropriate permissions, could not add a new user within [BI Tool User Administration](#). This has been resolved and works appropriately.

RELATED TOPICS:

[BI Tool Assigning Access to Business Categories](#)

[BI Tool Assigning Access to Reports](#)

[BI Tool Assigning Administrator](#)

[BI Tool Disabled](#)

[BI Tool Security and Permissions](#)

[BI Tool User Administration](#)

REFERENCE NUMBER: MOV-7477

MoversSuite Administration Updates

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

NO ADMINISTRATION CHANGES WITH THIS RELEASE

MSWeb Updates

This section lists the features, enhancements, and fixes made to MSWeb.

NO MSWEB CHANGES WITH THIS RELEASE

Database Changes

There are ten new tables added to the schema for the MoversSuite database in this release. Refer to [Schema Changes Version 2025.08](#) for details.

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

[System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO CHANGES MADE TO THE RELEASE REQUIREMENTS IN THIS RELEASE

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired.

On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.