

MoversSuite

by **EWS**

MoversSuite Version 2024.17

RELEASE DATE: August 19, 2024

Version 2024.17 Notices



If you have resources that interact with Azure services and still use TLS 1.1 or earlier, transition them to TLS 1.2 or later by 31 October 2024.

Azure is turning off all TLS 1.0 and TLS1.1 support on Oct 31, 2024, which means that older servers and clients that interact with any Azure resource via HTTPS, will be required to use TLS 1.2 starting on Oct 31, 2024. This is a Microsoft enforced decision.

Version 2024.17 Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	10
1	Release Enhancement	38
2	Release Fix	46
	Schema Change (tables affected)	16
	Admin Changes	14
	Standard Reports Affected	0

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

NO DOCUMENTATION CHANGES IN THIS RELEASE.

New Video

This section features the new video available within the Online Help at this release.

NO NEW VIDEOS WITH THIS RELEASE.

Find all the latest videos through our [Training Center](#).

Version 2024.17 MoversSuite

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

Unigroup Integration BUG

MoversSuite no longer processes incomplete Rating Downloads

When XML files come down without the `<eof_ind>E</eof_ind>` parameter, the file will now be considered incomplete and will not show within the [Revenue Import](#) list. Prior to this fix, if users imported an incomplete download, then certain data would be missing and errors would show in the [Third Party Application Error Management](#) screen.

Refer to the [Unigroup Downloads](#) topic for related information.

INTERNAL REFERENCE: MOV-690

Unigroup Integration BUG

Unigroup Service Code 392 is now processed correctly on Rating Downloads

Unigroup noted that a discount was being applied on revenue associated with Service Code 392 on Rating Downloads. A correction was made on the Unigroup side effective 8/5/2024 and has been verified to be working for MoversSuite customers.

Refer to the [Unigroup Downloads](#) topic for related information.

INTERNAL REFERENCE: MOV-7265

Version 2024.17 MoversSuite Administration

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

NO CHANGES MADE IN THE ADMINN TOOL IN THIS RELEASE

Version 2024.17 MSWeb

This section lists the features, enhancements, and fixes made to MSWeb.

Document Management ENHANCEMENT

Files with the .msg extension can be added through MSWeb.

You can now add an .msg file (Microsoft Outlook export file) to MSWeb without error. Additionally, if your organization supports opening this file from your application server, then you can also view the file contents through MSWeb. Note that .msg files open through a separate window outside of the MSWeb browser screen.

INTERNAL REFERENCE: MOV-7245

Version 2024.17 Database Changes

This section lists any database (schema) changes made in this release.

NO SCHEMA CHANGES MADE IN THIS RELEASE

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Version 2024.17 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

The [System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

Version 2024.17 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.