

MoversSuite

by **EWS**

MoversSuite Version 2023 R21

RELEASE DATE: October 16, 2023

Version 2023 R21 Notices

New Information Alert

Each release update now includes a new table called **Documentation Changes**. Located on Version Summary, this table lists any new topics added to the Online Help within the release. The table will also list any topics that have been renamed.

Version 2023 R21 Summary

The following table contains the counts of the following items related to this release.

#	Change Summary
2	New Product Feature
6	Release Enhancement
5	Release Fix
3	Schema Change (tables affected)
11	Admin Changes
	Standard Reports Affected

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:[Open the Online Support Page](#)[Access our Product Feedback Site](#)**Documentation Changes**

This section features the topic name changes affected within the Online Help at this release.

Online Help Topic	Update
Color Selector	NEW!
GL Code Setup	Previously named: GL Control Code Setup
Orders Billed	NEW!
Orders Not Billed	NEW!

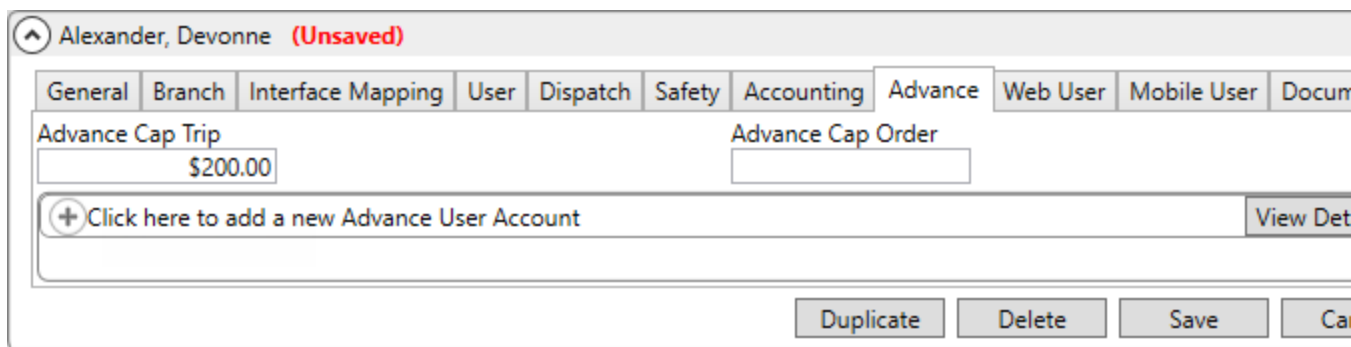
Version 2023 R21 Features

This section lists the features added to MoversSuite.

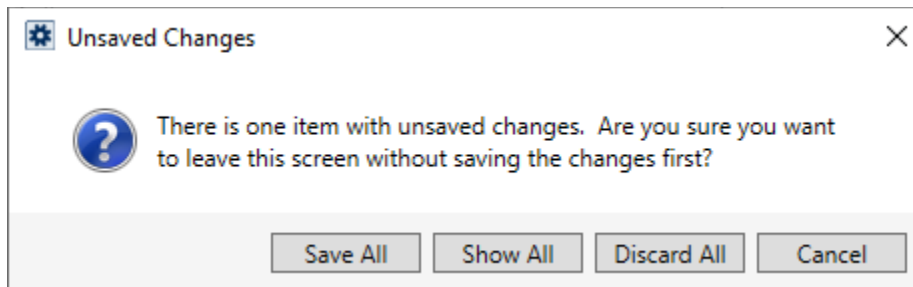
MoversSuite Administration

When editing records, “Unsaved” appears and will remain until either Save or Cancel is clicked.

Throughout the Admin Tool, when making any changes to records, **(Unsaved)** will appear indicating that changes have been made. Before this enhancement, in the busyness of our day sometimes changes were not saved, though we thought we did save them. This is a visual reminder that changes have not been saved and are pending. The caution remains until either the Save or Cancel button is chosen.



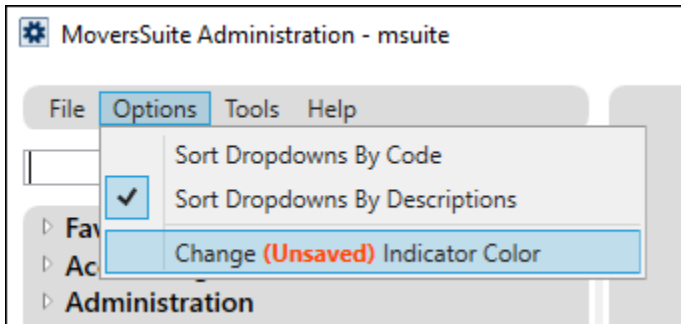
Should you try to go into a new area without choosing Save or Cancel, this warning appears indicating that there are unsaved changes.



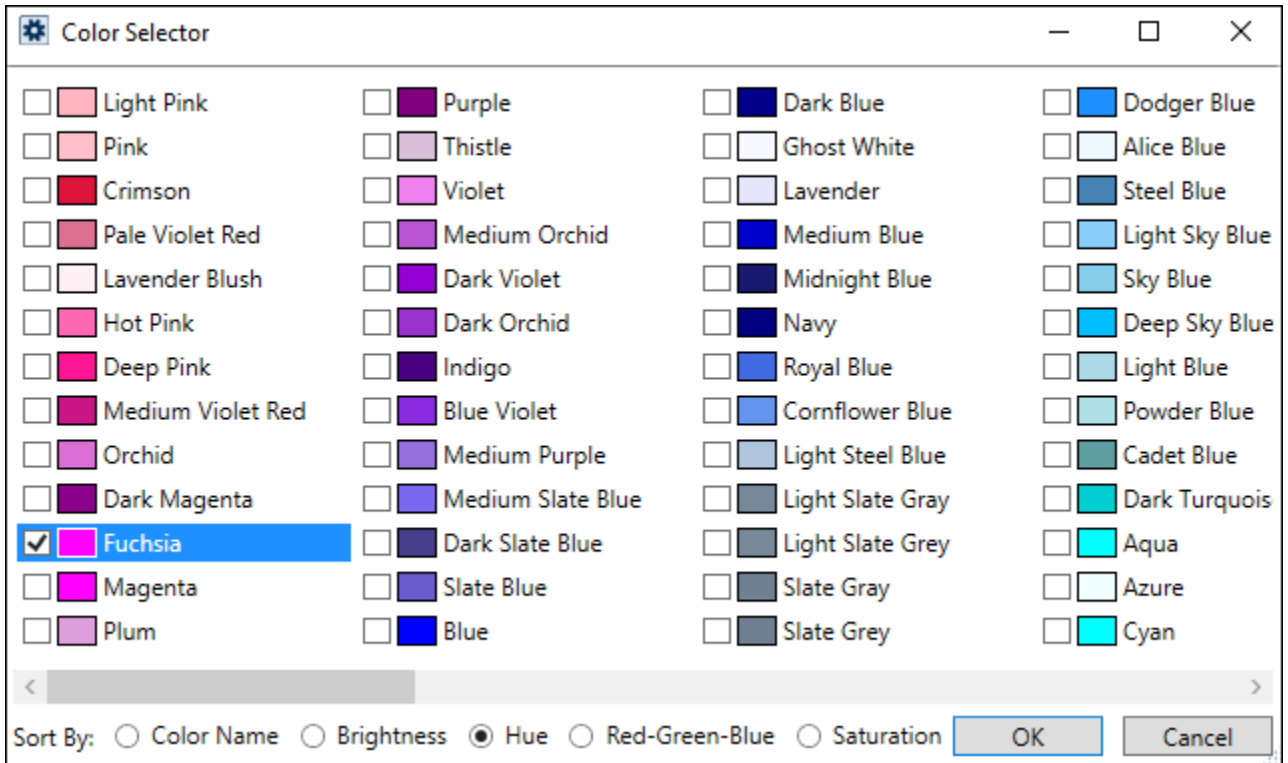
Color Selector enables the ability to change the font color of items that have access to this new functionality.

Right now, Color Selection’s first use is the changing the font color of (Unsaved) - the new feature detailed above. We anticipate offering this fun functionality to other areas within MoversSuite Administration in the future.

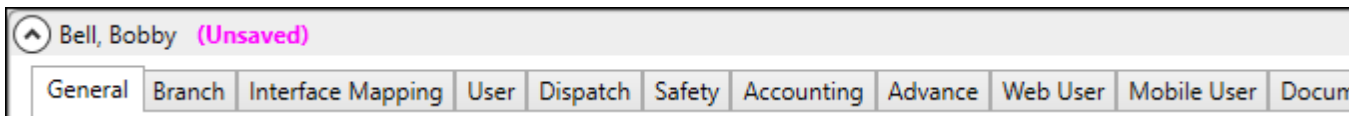
To change the color of (Unsaved), from MoversSuite Administration > the Options Menu, there is a new option named, *Change (Unsaved) Indicator Color*.



When clicked, the new Color Selector screen opens. Be sure to use the scroll bar to see all the colors available! Choose a color, such as Fuchsia which is chosen below, then click OK.



With setting this color selection, instead of **(Unsaved)** (the default), it will now appear as **(Unsaved)**. Enjoy!



RELATED INFORMATION:

- [Color Selector](#)
- [MoversSuite Administration Options Menu](#)

INTERNAL REFERENCE:

MOV-6955

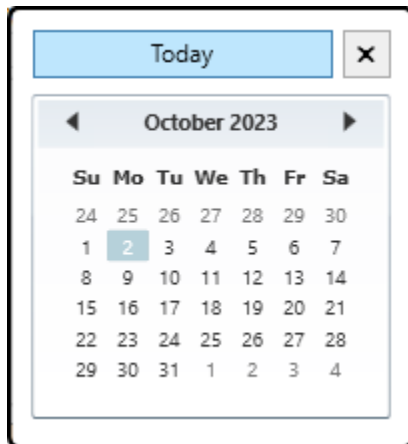
Version 2023 R21 Enhancements

This section lists the enhancements added to MoversSuite.

MoversSuite Administration

Calendars have a “Today” button.

For ease of use, all calendar icons within MoversSuite Administration now have a *Today* button. When clicked, it automatically sets the date to the current date. An “X” button has also been added to help when closing the calendar.



INTERNAL REFERENCE:
MOV-1333

BI Tool

One new view has been added to the BI Tool.

The new view is *Revenue Branch Audit* and this view allows the revenue verification for all branches.

BI Tool: Bus. Category	BI Tool: New View	Columns
Claims	Claims Liability Items (ClaimsLiabilityItems)	The data primarily pulls from the Claims table. See the view for a complete listing.

New columns have been added to the Quote Summary view.

The Crew Actuals view had the following columns added:

BI Tool: Bus. Category	BI Tool: View	Added Columns
Billing	Quote Summary	OrderStatus
		OrderBranch
		TypeOfMove
		Commodity
		AuthorityType
		ActualDeliveryDate
		ActualLoadDate
		BilledDate
		DetailDescription
		DetailItemCode
		DetailItemCodeDescription
		DetailRateType
		DetailQuantity2
		DetailQuantity
		DetailRate
		DetailCharge
		DetailGroupCharge
DetailServiceProviderBillTo		
DetailServiceProviderVendorNumber		
DetailServiceProviderVendorName		
DetailVendorQuotedCharge		

		DetailVendorActualCharge
		DetailServiceProviderPONumber
		DetailServiceProviderInvoiceNumber
		DetailServiceProviderServiceDate

INTERNAL REFERENCE:

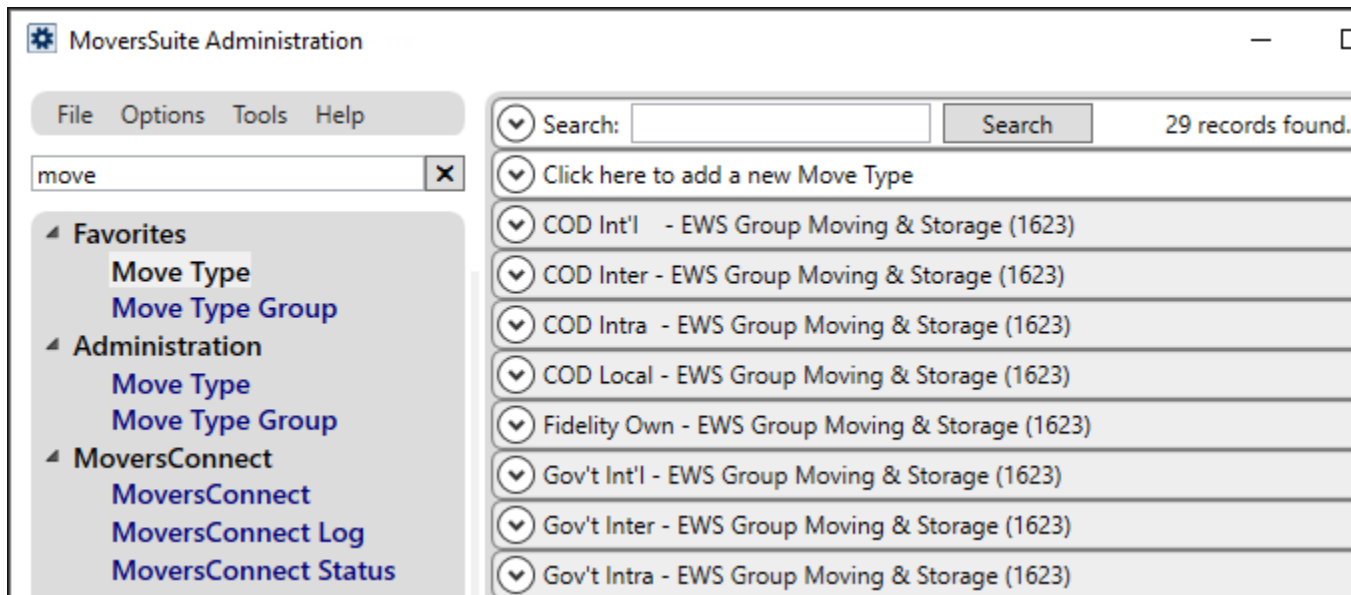
MOV-6936, MOV-6957

MoversSuite Administration: Move Type Setup

Use a new Mass Record Selection Option to assign a Move Types Group to multiple Move Type records.

Instead of assigning a Move Type Group to Move Type Records one-by-one, use the new Mass Record Selection Option, *Assign Group to Items Shown...* to assign Move Type Group to multiple records at once.

After using the search to filter records to just the records needed, click the Mass Record Selection Options button. Choose Assign Group to Items Shown to pick a Move Type Group option from the dropdown. The Move Type Group will be applied to all the records.

**INTERNAL REFERENCE:**

MOV-5423

MoversSuite Administration: Rate Type Setup

Four fields with Rate Type Setup have been renamed.

The following chart shows the **Rate Type Setup** fields that have been renamed and their new field names:

New Name	Previous Name
Secondary Quantity Description	Quantity One Description
Secondary Quantity Invoice Label	Quantity One Invoice Label
Primary Quantity Description	Quantity Two Description
Primary Quantity Invoice Label	Quantity Two Invoice Label

This is an image of an example **Rate Type Setup** record showing the new field labels.

Equipment

Description	Equipment	Divisor	1.0
Secondary Quantity Description	Units	Primary Quantity Description	Hours
Secondary Quantity Invoice Label	units	Primary Quantity Invoice Label	hrs

Apply Regular, OT and Double Rates

+ Click here to add a new Interface Item Add All Remove

Unigroup External Code: E Duplicate Delete Save Cancel

INTERNAL REFERENCE:

MOV-6960

MoversSuite Administration: Credit Warning Lockdown Setup

The Setup area was redesigned so that options are indented.

The indents were needed to make the options more apparent.

⬆️ Current AR Balance Exceeds Customer's Credit Limit

Show a warning message.

Block customer selection.

Do the following when the user attempts to select a customer exceeding their credit limit:

Send email to collector assigned to the customer.

Send email to the following recipients (separate multiple email addresses with semicolons):

Attach a note to the order.

Save
Cancel

RELATED INFORMATION:

[Credit Warning Lockdown Setup](#)

INTERNAL REFERENCE:

MOV-3825

MoversSuite Administration: Personnel Setup

Employee Number field length has been expanded to allow up to 16 characters.

To reflect Customers' current use, this field now accepts more characters. Reports, processes, and other locations that use this information have been updated to support this change, as well.

⬆️ Alexander, Devonne

General	Branch	Interface Mapping	User	Dispatch	Safety	Accounting	Advance	Web User	Mobile User	Docum	
Last Name	Alexander					First Name	Devonne				
Middle Initial						Employee Number	1234567890123456				
Status	ACTIVE					Hire Date	10/03/2023				

INTERNAL REFERENCE:

MOV-6008

Version 2023 R21 Fixes

This section lists the fixes made to MoversSuite.

MoversSuite Administration: Order Number Setup

Invalid numbers are no longer permitted within the Year Length field.

To ensure only the correct data is set for the *Year Length* field, a dropdown was created to offer the only valid options: 1, 2, 3, or 4.

The screenshot shows the 'EWS Group' configuration window. The 'Year Length' field is a dropdown menu that is currently open, displaying a list of options: 1, 2, 3, and 4. The option '2' is selected and highlighted in blue. The other options are listed below it. The window also contains other fields: Description (EWS Group), Prefix (1623), Minimum (1), Maximum (99999), Next Year (2024), Next Number in Sequence (Current Year) (237), and Van Line (-none-). At the bottom of the window are buttons for Duplicate, Delete, Save, and Cancel.

INTERNAL REFERENCE:
MOV-1444

MoversSuite Administration: Account Profile

Addresses saved within Office & Industrial as Preset are now reflecting within Account Profile > Preset Addresses.

Previously within the Office & Industrial module, when a Location address was edited within the MoversSuite > Office & Industrial module > Contacts and Locations tab, the update was not reflecting within MoversSuite Administration > Account Profile > Account Profile record > Preset Addresses. The record is now being properly updated.

The screenshot shows the 'JAX' Account Profile configuration window. The 'Preset Addresses' tab is selected. The window has a tabbed interface with tabs for General, Order Defaults, Services, Special Instructions, Preset Addresses, and Documents. Below the tabs is a list of preset addresses. The first entry is 'Preset Name: Building 104'. There is a '+ Click here to add a new Account Profile Preset' button and a 'View Details' button. At the bottom of the window are buttons for Duplicate, Delete, Save, and Cancel.

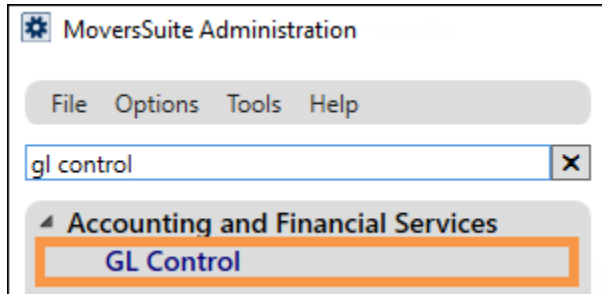
INTERNAL REFERENCE:

MOV-5682

MoversSuite Administration: GL Code

“GL Control Code” has been renamed to “GL Code.”

This is to provide name consistency throughout the Admin Tool and GL the Item Code Mappings. The Online Help topic was also renamed to from *GL Control Code Setup* to [GL Code Setup](#).

**RELATED INFORMATION:**[GL Code Setup](#)**INTERNAL REFERENCE:**

MOV-1848

MoversSuite Administration

When passwords are set, they will show as obfuscated.

Sometimes when a password was set, the Administrative records did not clearly show that the password had been set. Additionally, the password field was sometimes showing outlined in red, indicated it is mandatory and further implying it was not set. Now the passwords will show as in the image below which indicates that a password has indeed been set. Of note, the number of obfuscated characters does not reflect the number of characters set as the password.

INTERNAL REFERENCE:
MOV-6852

MoversSuite Administration: Personnel Setup

Within Personnel Setup > User tab, the calendar functionality was removed from the “Last logged into MoversSuite” field.

The “Last logged into MoversSuite” field is a read-only field; therefore, there is not a use for the Calendar icon.

INTERNAL REFERENCE:
MOV-4685

VendorsConnect

Error message better reflects the error.

VendorConnect integrators that run stored procs would return “Invalid JSON primitive” as the error message anytime the MoversSuite API service would throw an exception. What should have been reported was the true exception such as:

- Bad Parameters
- The stored proc threw an exception.
- An exception while processing the results of the stored proc.
- ...and so on.

INTERNAL REFERENCE:
MOV-6991

Version 2023 R21 Database Changes

The following table lists changes made to the MoversSuite database for this release.

Table	Change
Sysuser	Increased the size of EMPNO to 16 characters from 8. This change allows you to manage a larger Employee Number (set within Personnel Setup) within MoversSuite. (MOV-6008)
CssColor	New table storing the color choices for an unsaved record within MoversSuite Administration . The color choice is managed through the Options menu in the Admin Tool under Change (Unsaved) Indicator Color . (MOV-6955)
RecentlyUsedEmailAddress	New table storing a list of recently accessed email addresses. This list will be available through the email services within MSWeb. (MOV-6864)

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Version 2023 R21 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO RECENT CHANGES TO RELEASE REQUIREMENTS

Version 2023 R21 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.