

# MoversSuite

by **EWS**

## MoversSuite Version 2023 R16

RELEASE DATE: August 7, 2023

### Version 2023 R16 Notices

#### **New Information Alert**

Each release update now includes a new table called **Documentation Changes**. Located on Version Summary, this table lists any new topics added to the Online Help within the release. The table will also list any topics that have been renamed.

# Version 2023 R16 Summary

The following table contains the counts of the following items related to this release.

#	Change Summary
	New Product Feature
12	Release Enhancement
2	Release Fix
	Schema Change (tables affected)
	Admin Changes
	Standard Reports Affected

## Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

## Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

## Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

Online Help Topic	Update
<a href="#">BI Tool Views List (by Category)</a>	<b>NEW!</b>
<a href="#">BI Tool Views List (by Name)</a>	<b>NEW!</b>
<a href="#">EnterpriseBI User Setup</a>	Previously name: <i>BI Tool EnterpriseBI User Setup</i>
<a href="#">EnterpriseBI User Information Setup</a>	<b>NEW!</b>

# Version 2023 R16 Features

This section lists the features added to MoversSuite.

**NO NEW FEATURES IN THIS RELEASE.**

# Version 2023 R16 Enhancements

This section lists the enhancements added to MoversSuite.

## BI Tool

**Seventeen columns now have access to forty-one additional columns!**

The columns listed are now available within [BI Tool Views](#):

**NOTE:** Within Documentation Changes on this Version's Summary, notice the new Online Help topics called [BI Tool Views List \(by Category\)](#) and [BI Tool Views List \(by Name\)](#)!

Bus. Category	View	New Column
Billing	Retained Revenue	TypeOfMove
		Commodity
		AuthorityType
		NationalAccount
		NationalAccountNumber
	Revenue Entry	RevenueGroup
		ShipmentType
		ShipmentTypeCode
	Revenue Entry Revenue Only	RevenueGroup
ShipmentType		
ShipmentTypeCode		
Claims	Claims Liability	LaborType
Dispatch	Crew Actuals	LaborType
	Equipment Actuals	EquipmentType
	Local Services Crew	LaborType
	Local Services Equipment	CompanyRevenue
		EquipmentType
		OrderNumber
Local Services with Invoices	RevenueClerk	
Equipment	Equipment	EquipmentType
	Equipment Usage	EquipmentType
Financial	Commission Statement Detail	JournalDate
		PostedDate

	Cash Receipts	InvoiceNumber
		ApplyAmount
Order Information	Local Services CPU	Branch
		OrderBranch
Order Information	Recurring Billing	PaymentSetupPaymentMethod
		PaymentSetupEmailAddress
		PaymentSetupIsOnlinePayment
		PaymentSetupIsEmailInvoice
		PaymentSetupIsEmailAutoPayReceipt
		PaymentCardNickName
		PaymentCardLastFour
		PaymentCardProvider
		PaymentCardLastUsedDate
		PaymentCardType
		PaymentCardLastResponseCode
		PaymentCardLastResponseMessage
Personnel	Commissionable People	LaborType
	Personnel	LaborType

**RELATED INFORMATION:**[BI Tool](#)[BI Tool Views](#)[BI Tool Views List \(by Category\)](#)[BI Tool Views List \(by Name\)](#)**INTERNAL REFERENCE:**

MOV-6733, MOV-6750, MOV-6759, MOV-6779, MOV-6780, MOV-6808, MOV-6824, MOV-6825, MOV-6853, MOV-6854, MOV-6856, MOV-6910

# Version 2023 R16 Fixes

This section lists the fixes made to MoversSuite.

## CSI Pay

### **Multiple clicks no longer cause repeats in action requested.**

There was an issue where a user would repeatedly click on a button in certain circumstances and the integration would issue requests for each of those clicks. This has been resolved so that only the first click is recognized.

Before the fix, this issue could have occurred within the following areas:

- Void or Refund (user would get back two or more responses)
- Attempt a MoversSuite Payment (user would end up seeing two or more hosted payment pages)
- Create a new Online Payment Link (user would see two or more emails)
- Any of these buttons on the Research a payment screen
  - Search for items
  - Search the payment provider
  - Post the fix

#### **INTERNAL REFERENCE:**

MOV-6934

## Document Management

### **The incorrect warning was appearing when attempting to save a file with the same name as another.**

Incorrectly, "Conflict" was appearing when the correct warning should have been "Filename already in use."

When adding a file to an order that has the same name as a file already attached to the order, the warning is "Filename already in use." Instead of the correct warning, "Conflict" was showing instead.

#### **INTERNAL REFERENCE:**

MOV-6935

# Version 2023 R16 Database Changes

The following table lists changes made to the MoversSuite database for this release.

**NO SCHEMA CHANGES IN THIS RELEASE**

## **MOVERSSUITE DATABASE SCHEMA RESOURCES:**

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

## **RELATED TOPIC:**

[Schema Changes](#)

# Version 2023 R16 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

## Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

**NO RECENT CHANGES TO RELEASE REQUIREMENTS**

# Version 2023 R16 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

## QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

## Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

**NOTE:** The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

[https://www.youtube.com/watch?v=Q\\_8VopNXVhE](https://www.youtube.com/watch?v=Q_8VopNXVhE)

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

## Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.