

MoversSuite

by **EWS**

MoversSuite Version 2023 R10

RELEASE DATE: May 15, 2023

Version 2023 R10 Notices

New Information Alert

Each release update now includes a new table called **Documentation Changes**. Located on Version Summary, this table lists any new topics added to the Online Help within the release. The table will also list any topics that have been renamed.

Version 2023 R10 Summary

The following table contains the counts of the following items related to this release.

| # | Change Summary |
|---|---------------------------------|
| 1 | New Product Feature |
| | Release Enhancement |
| 1 | Release Fix |
| | Schema Change (tables affected) |
| | Admin Changes |
| | Standard Reports Affected |

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

NO DOCUMENT CHANGES IN THIS RELEASE

Version 2023 R10 Features

This section lists the features added to MoversSuite.

Administration: Material Type Setup

Material Type Setup can be assigned to modules and made Inactive.

As drop-down menus for selecting CPU items are quite extensive and time-consuming to navigate (especially after adding the O&I module), this new feature allows each material type to show only in the module(s) you choose. The new **Material Type Setup** option of *Select one or more applicable modules* is perfect to making your CPU dropdowns more efficient.

From **Material Type Setup**, choose a record and select the “one or more applicable modules” for that record. In the example below, Grandfather Clock is set to only the Order Information Module, so Grandfather Clock will no longer show as an option within CPU dropdowns for the other modules.

The screenshot shows the 'Grandfather Clock' record in the Material Type Setup form. The 'Description' field contains 'Grandfather Clock' and the 'Sort Order' is '19'. The 'Item Cost (each)' field is empty. The 'Packing Capacity Bucket' is set to '-none-'. The 'Always display this type on Work Ticket' checkbox is checked. The 'Inactive' checkbox is unchecked. A dropdown menu titled 'Select one or more applicable modules' is open, showing four options: 'Order Information Module' (checked), 'International Module', 'Special Services Module', and 'Office & Industrial Module'. At the bottom of the form, there are buttons for 'Duplicate', 'Delete', 'Save', and 'Cancel', along with a '+ Click here to add a new Material CPU Type Item' button and 'Add All' and 'Remove All' buttons.

The Inactive flag is now also available to **Material Type Setup**. Checking the new *Inactive* option on a Material Type record will remove that record from being available in areas within MoversSuite Administration nor any service or module within MoversSuite. Should an attempt be made to make a Material Type inactive that is in use, an error will appear at the bottom of the screen.

Error: Material Type 1.5 Cubic Feet is in use and cannot be inactivated.

INTERNAL REFERENCE:

MOV-5604

MOV-6705

Version 2023 R10 Enhancements

This section lists the enhancements added to MoversSuite.

NO ENHANCEMENTS IN THIS RELEASE

Version 2023 R10 Fixes

This section lists the fixes made to MoversSuite.

Quickbooks

The Quickbooks activation is always completing with error code 8980.

Due to some other processes being updated, this error would occur during a **Quickbooks Setup** and specifically after the *Verify Quickbooks Connection* button was clicked. The error was due to a MoversConnect issue and authorization tokens which has now been resolved.

INTERNAL REFERENCE:

MOV-6845

Version 2023 R10 Database Changes

The following table lists changes made to the MoversSuite database for this release.

| Table | Change |
|--------------|--|
| MaterialType | Added <code>AvailableToOrderInformation</code> to indicate whether the <code>Material Type Setup</code> record is available to the <code>Order Information</code> module. (MOV-6504) |
| | Added <code>AvailableToInternational</code> to indicate whether the <code>Material Type Setup</code> record is available to the <code>International Orders</code> module. (MOV-6504) |
| | Added <code>AvailableToSpecialServices</code> to indicate whether the <code>Material Type Setup</code> record is available to the <code>Special Services</code> module. (MOV-6504) |
| | Added <code>AvailableToOfficeIndustrial</code> to indicate whether the <code>Material Type Setup</code> record is available to the <code>Office and Industrial</code> module. (MOV-6504) |

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Version 2023 R10 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO RECENT CHANGES TO RELEASE REQUIREMENTS

Version 2023 R10 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.